



# Program Outcomes and Demographics 2018

*The following is a high-level summary of outcomes and demographic information for all Rise programs combined. Detailed demographics, performance data, and analysis for individual programs operated by Rise are available upon request.*



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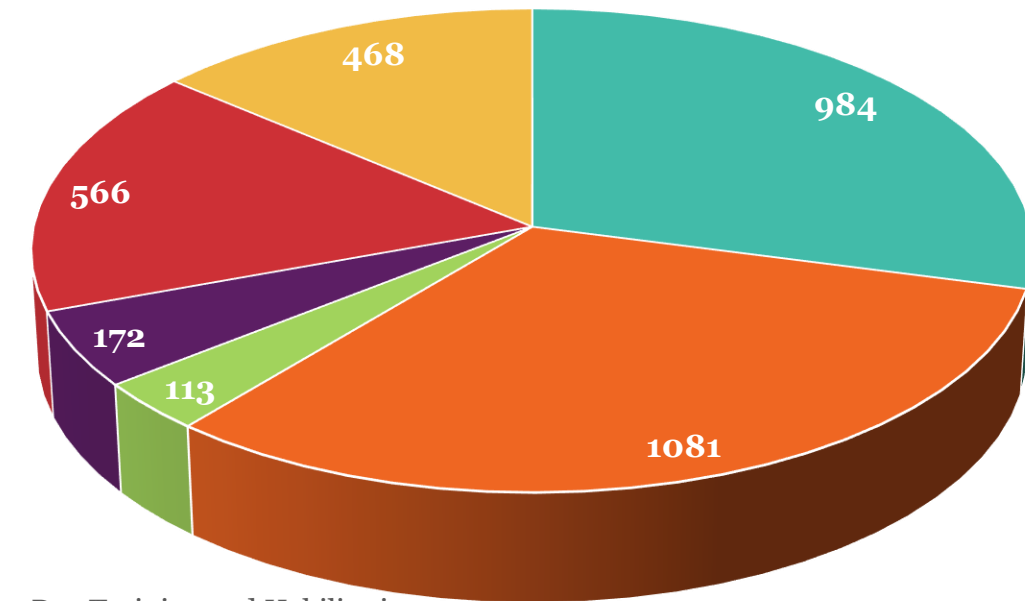
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## **Housing Outcomes**

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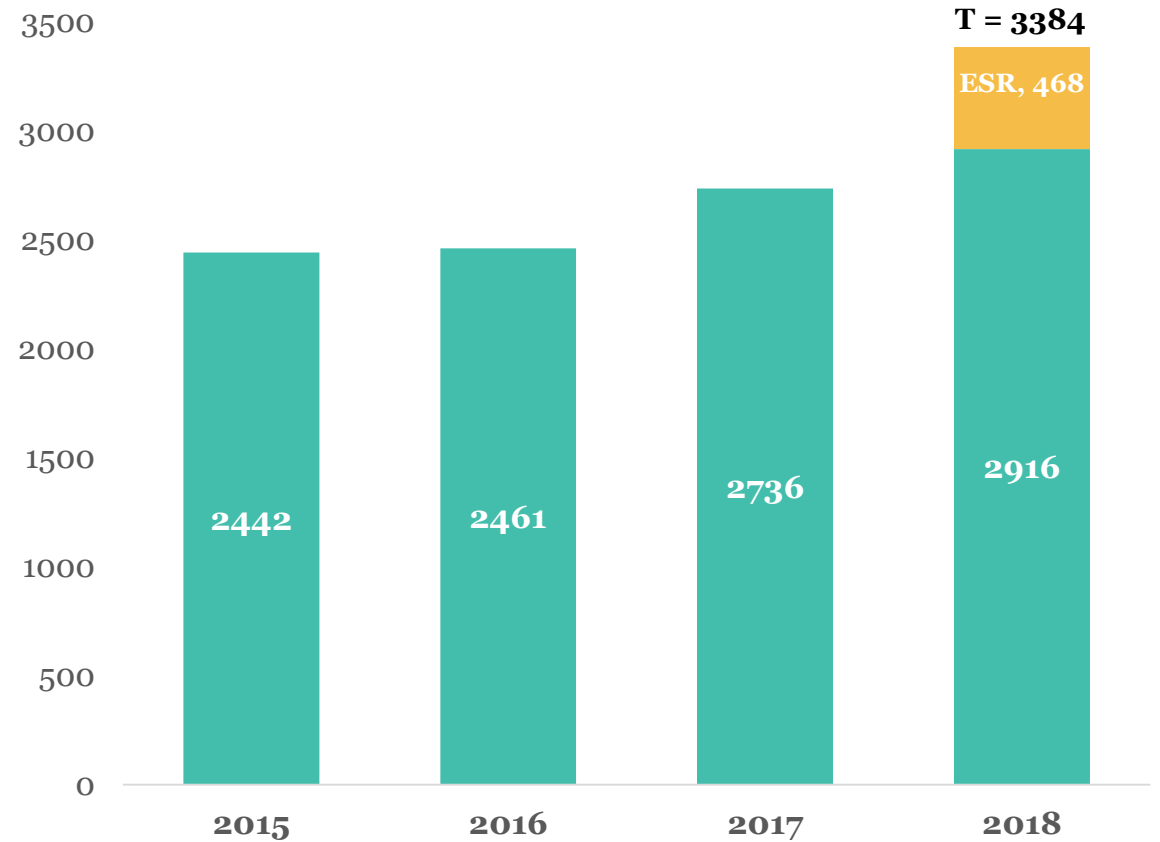
# Demographics of Persons Served

## Enrollment by Service Line



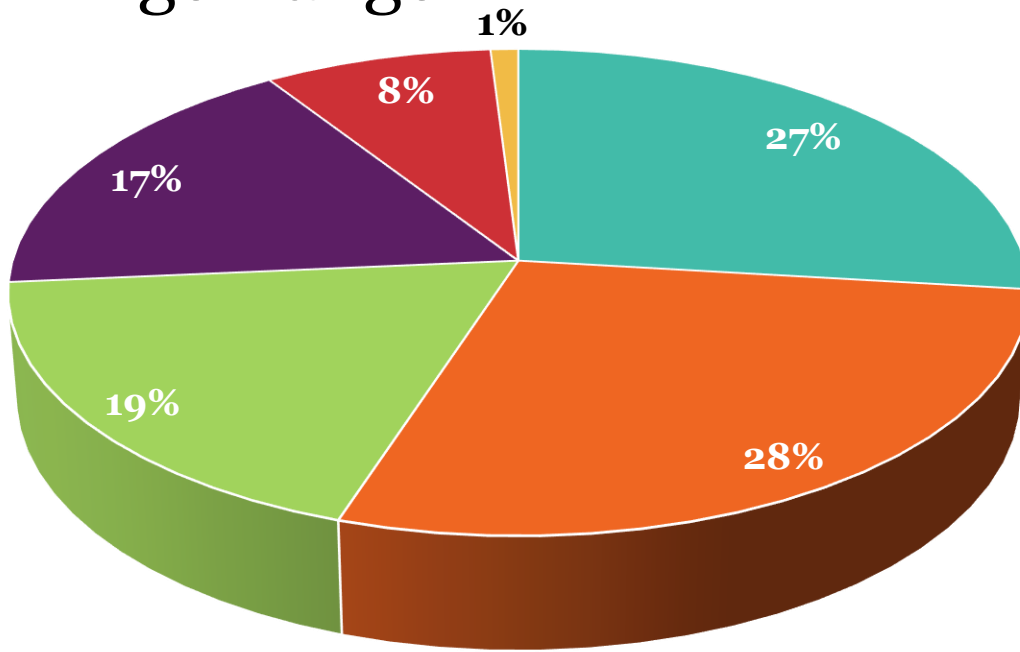
- Day Training and Habilitation
- Vocational Rehabilitation & Supported Employment
- Adult Day
- Housing and Independent Living
- Welfare to Work
- ESR

## Total Enrollment by Year



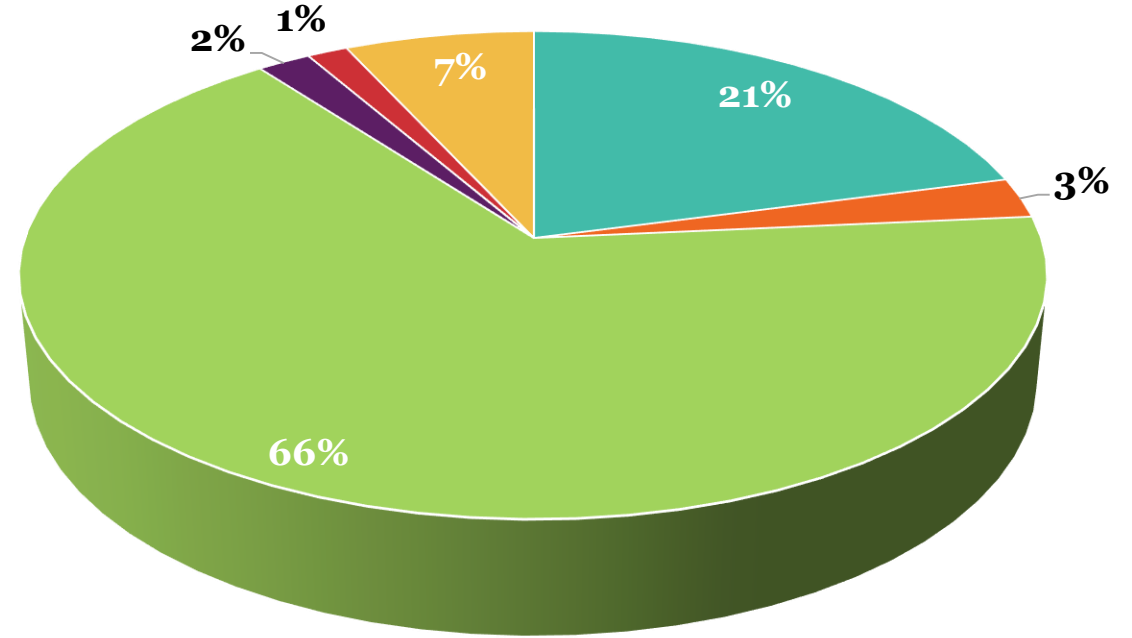
# Demographics of Persons Served

## Age Range



■ 18-29 ■ 30-39 ■ 40-49 ■ 50-59 ■ 60-69 ■ 70+

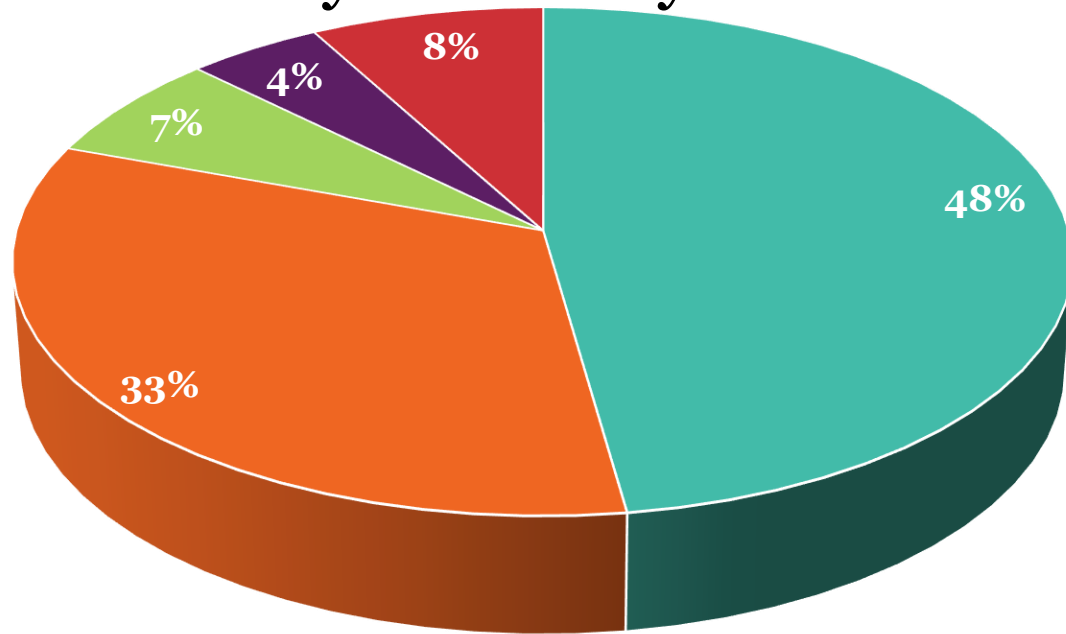
## Race



■ African American ■ Asian American ■ Caucasian/White  
 ■ American Indian ■ Hispanic/Latino ■ Other

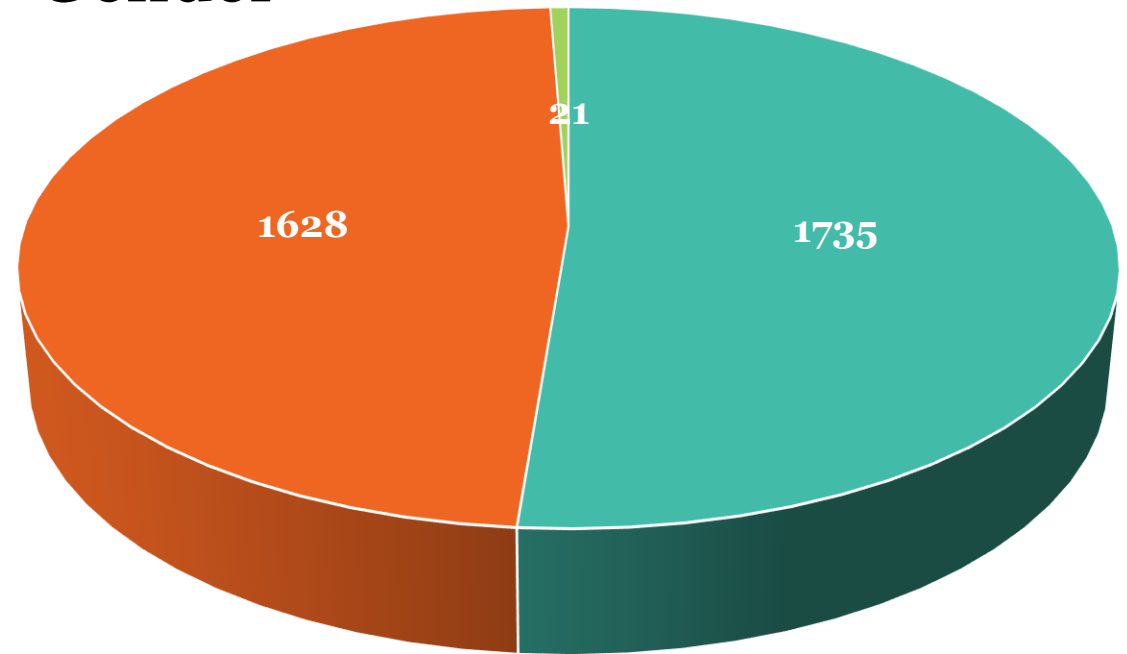
# Demographics of Persons Served

## Primary Disability



- Developmental
- Mental Health
- Deaf, Deafblind, Hard of Hearing
- Brain Injury
- Other

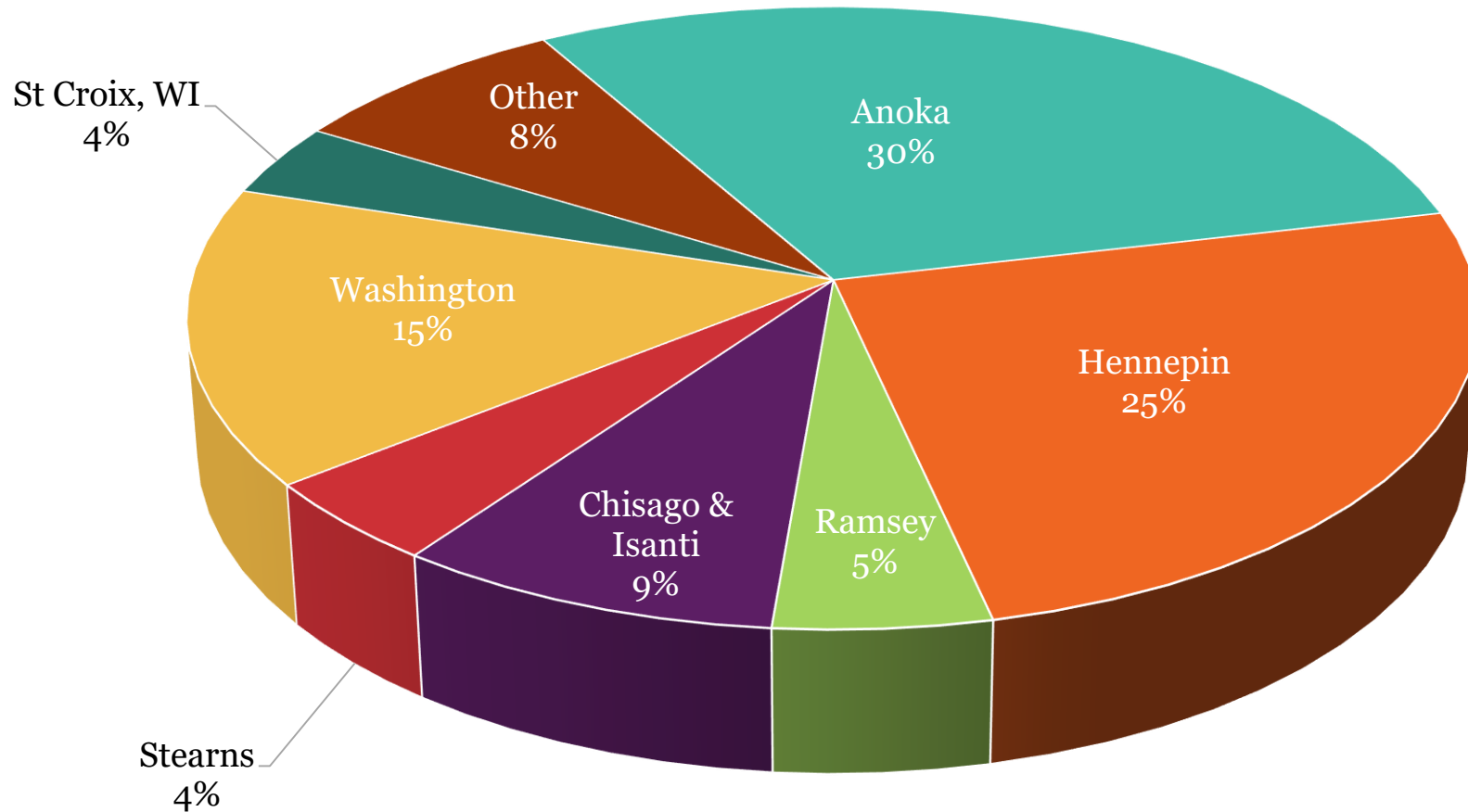
## Gender



- Female
- Male
- Transgender

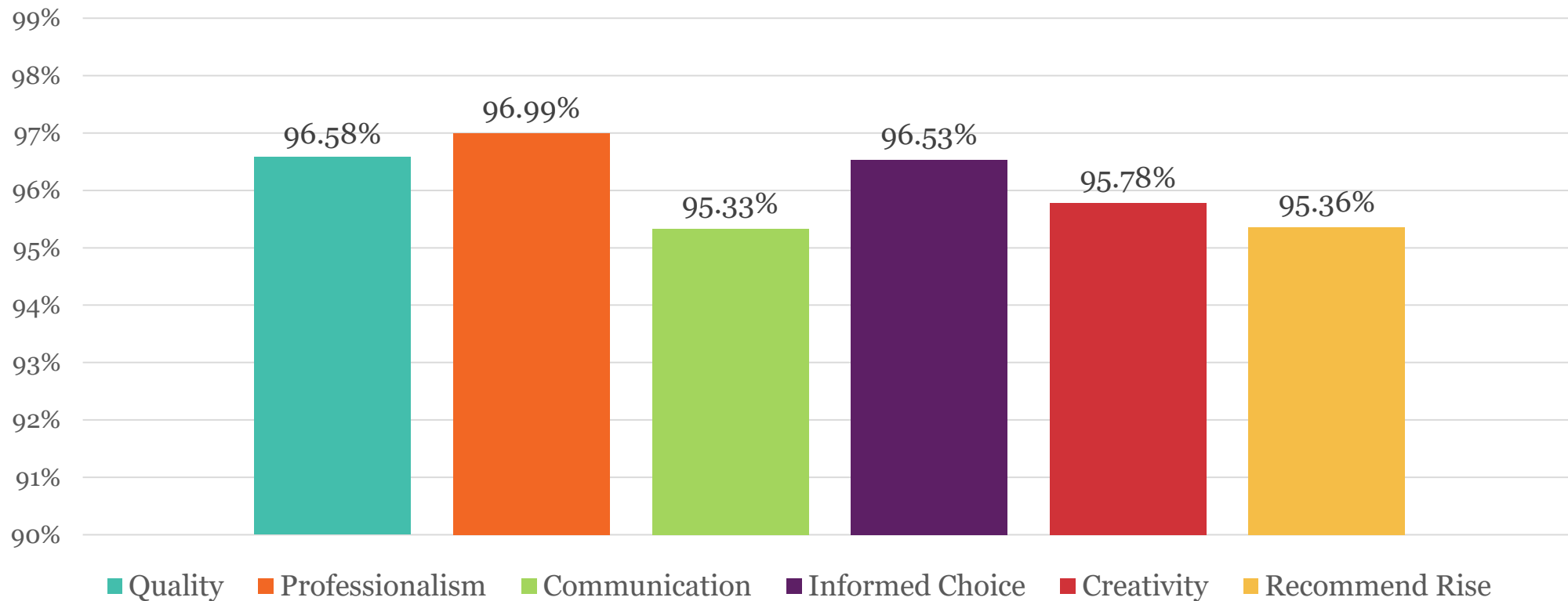
# Demographics of Persons Served

## County of Residence



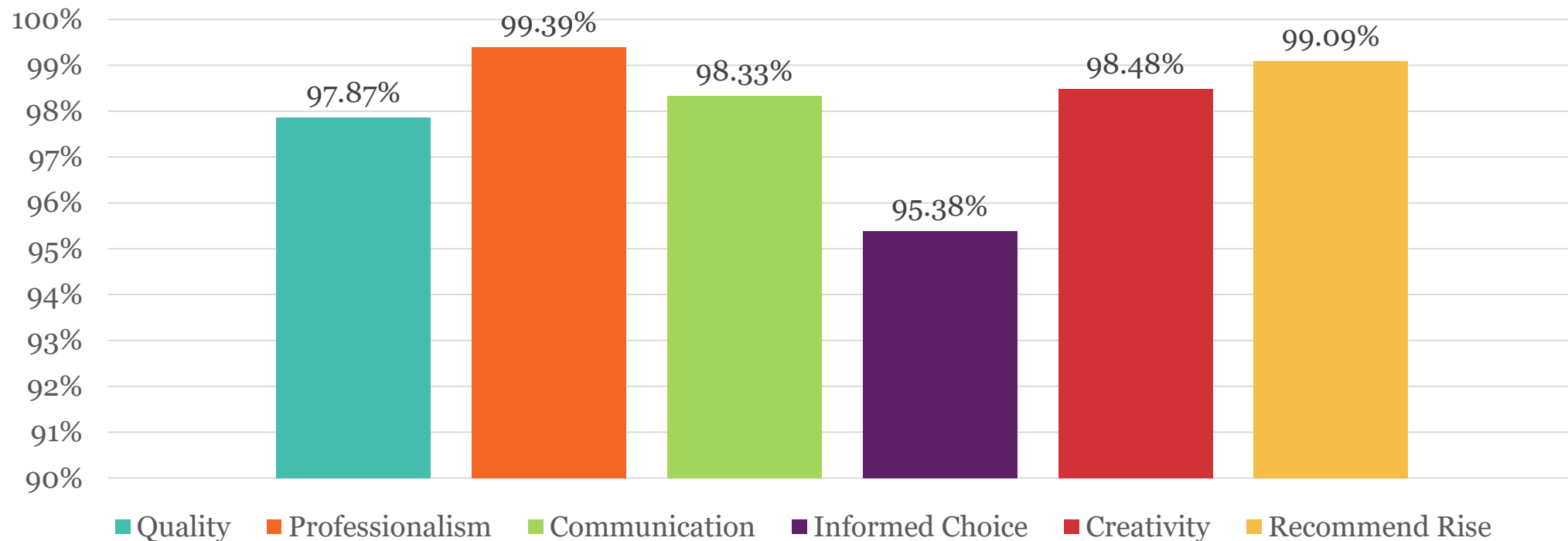
# Satisfaction – Persons Served

Overall satisfaction survey responses were **96.16%** positive (agreed or strongly agreed to affirmative statements covering the themes listed below). Number of respondents = **654**.



# Satisfaction – Stakeholders

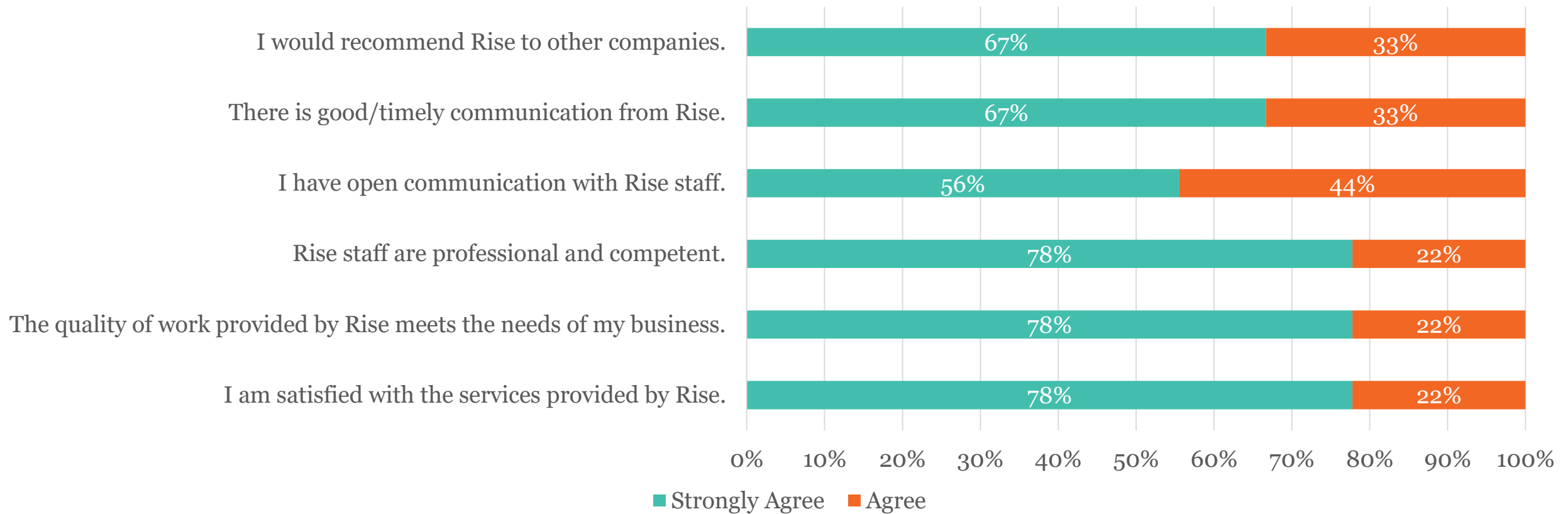
Stakeholders include: family members, referral sources/funders, advocates, and other service providers. Overall satisfaction survey responses were **98.23%** positive (agreed or strongly agreed to affirmative statements covering the themes listed below). Number of respondents = **332**.





# Satisfaction – Business Partners

Overall survey responses were **100%** positive (agreed or strongly agreed to items below).  
Number of respondents = **9**.



# Satisfaction Survey Comments

## Persons Served

- *Rise is a beautiful program, the staff is great!!! I have truly improved every aspect in my life, and am more confident...I recommend the program to anyone who needs it. Thank You -*
- *Rise has really has helped me to move ahead ---- patiently!*
- *Rise has helped me view my capabilities more positively...without the help and support from Rise I would not have thought I could be successful working with my health issues. This is a great program and is a contribution to society as a whole to helping disabled people become successfully employed.*
- *The employment consultants and supervisors respect their clients and go out of their way to meet the clients' needs.*

# Satisfaction Survey Comments

## Stakeholders

- *Great service and wonderful advocates for people*
- *It's hard to put into writing how much Rise has positively affected our daughter's life.*
- *Staff are excellent at getting to know every detail about an individual, & because of that are able to provide top-notch support*
- *They seek out new ways for people's talents and capabilities to be used, providing a flexible and interesting work environment.*
- *I am very satisfied with the services my daughter received at Rise! It is an exceptional program!*
- *Our son has learned a lot being there! We couldn't be more happy. Thanks for all you do!*



# Satisfaction Survey Comments

## Business Partners

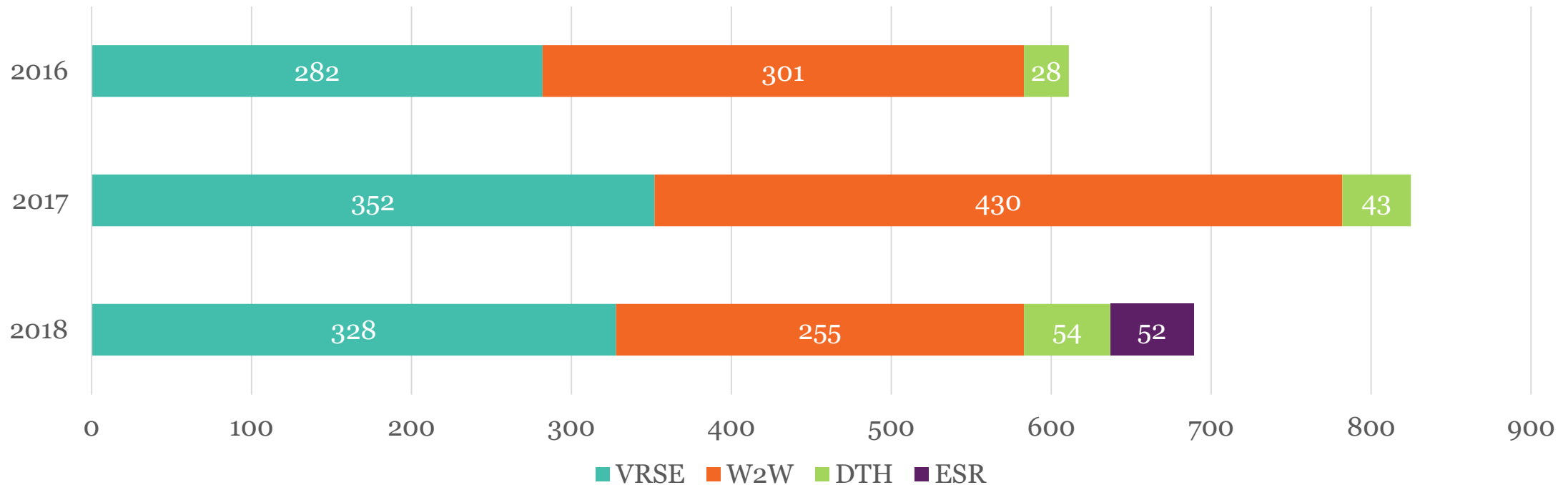
- *Rise is a partner of choice for our Site. We enjoy working with the employees and leadership.*
- *The Rise Team is exceptional!!*
- *Good people to work with and they always try to accommodate our customers needs to the best of their abilities.*
- *They always react to our schedule changes and keep us running!*
- *Keep up the good work and make sure you let the staff know we really appreciate the support from Rise team.*



# Competitive Employment Outcomes

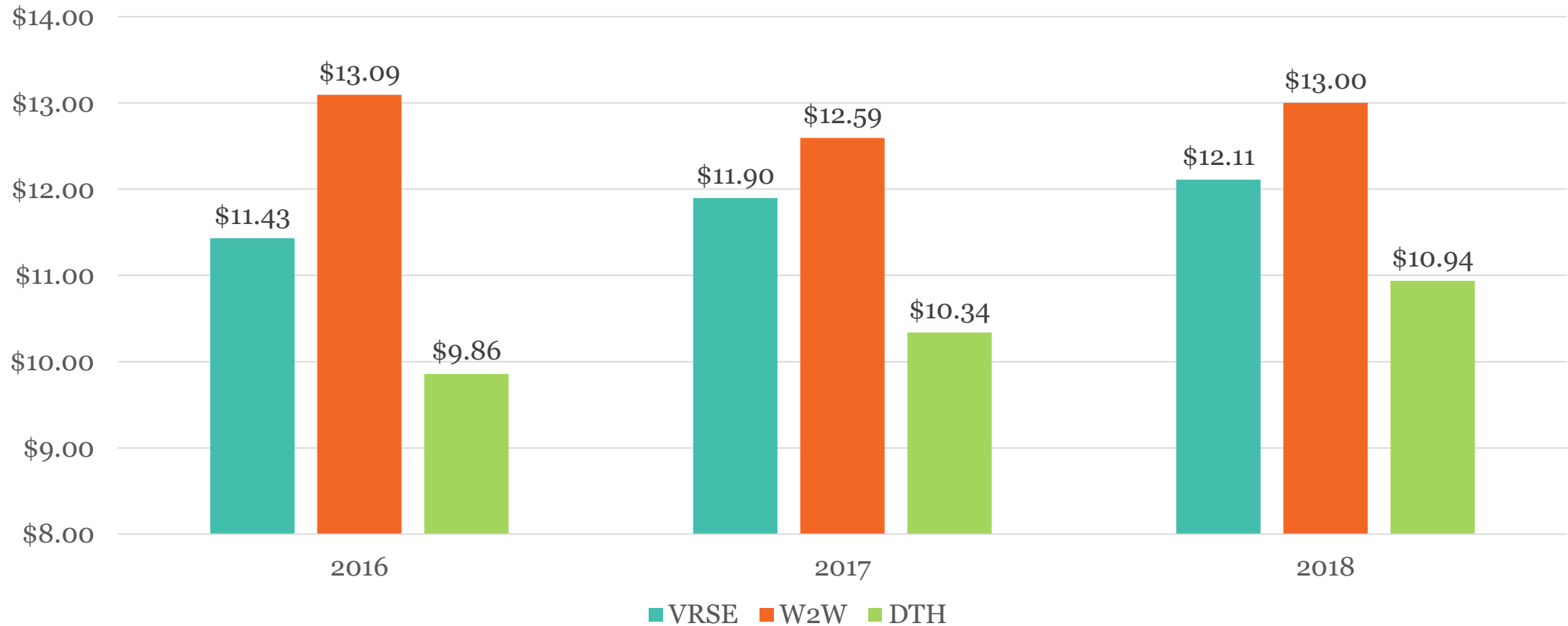
## Placements

*Competitive Employment* is work performed in an integrated setting at minimum wage or higher (i.e. everyday jobs with wages at the going rate in the open labor market). The chart below reflects new competitive jobs secured by persons served at Rise over the last 3 years.



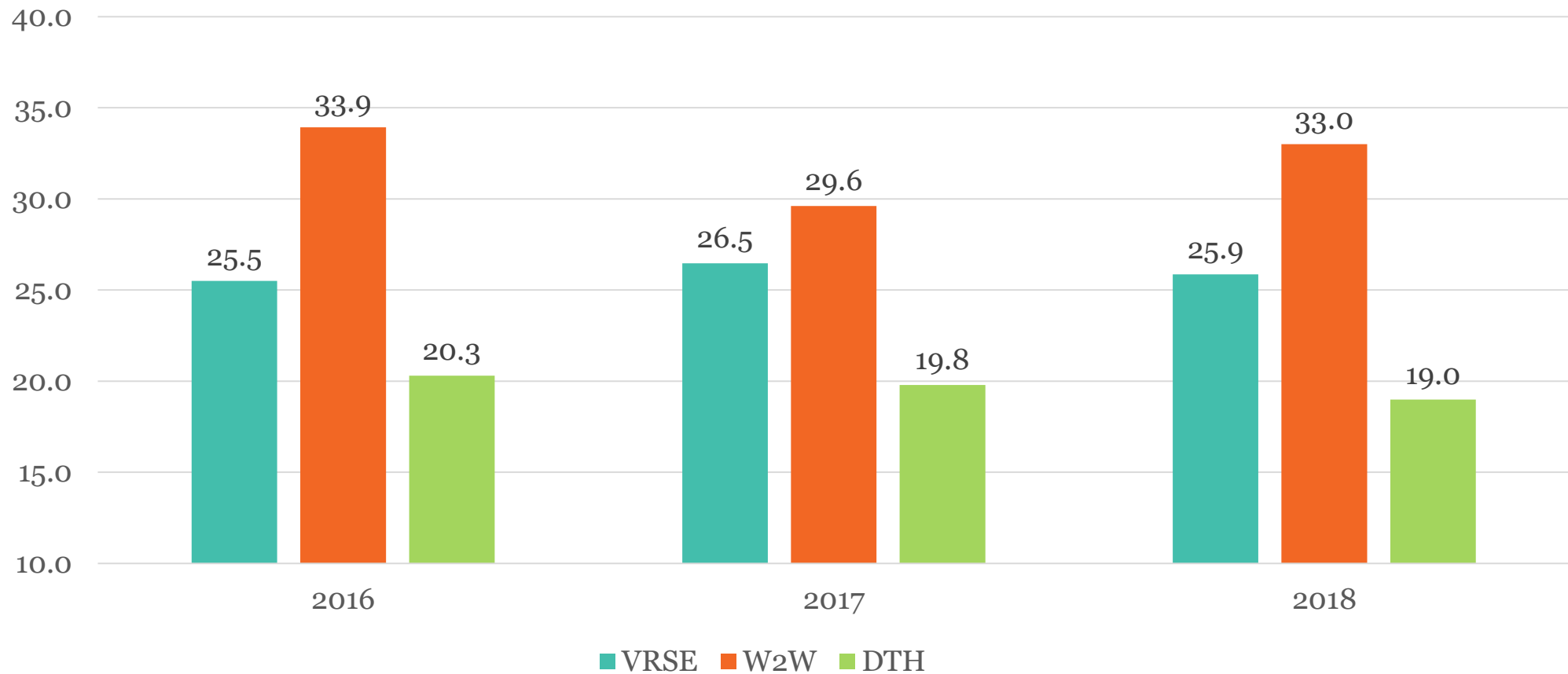
# Competitive Employment Outcomes

**Average hourly wages** for individuals served in competitive employment



# Competitive Employment Outcomes

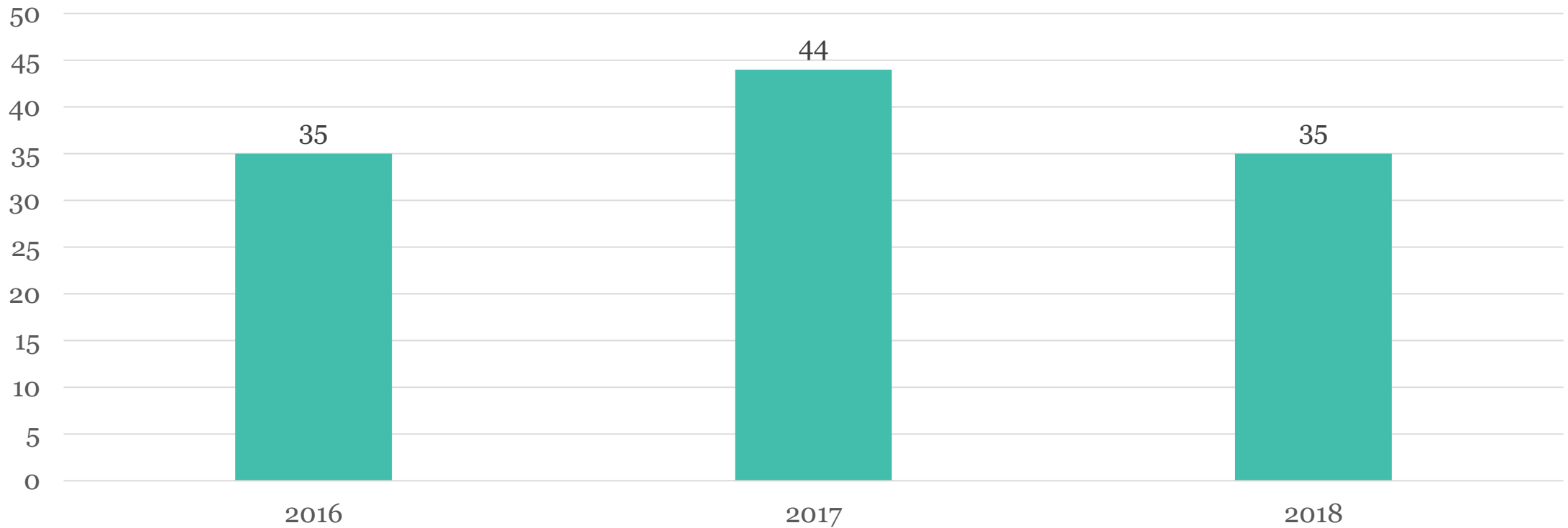
**Average weekly hours worked** for persons served in competitive employment



# Competitive Employment Outcomes

## Conversion

Number of persons served who moved from non-competitive (center-based or community contracted) to competitive employment

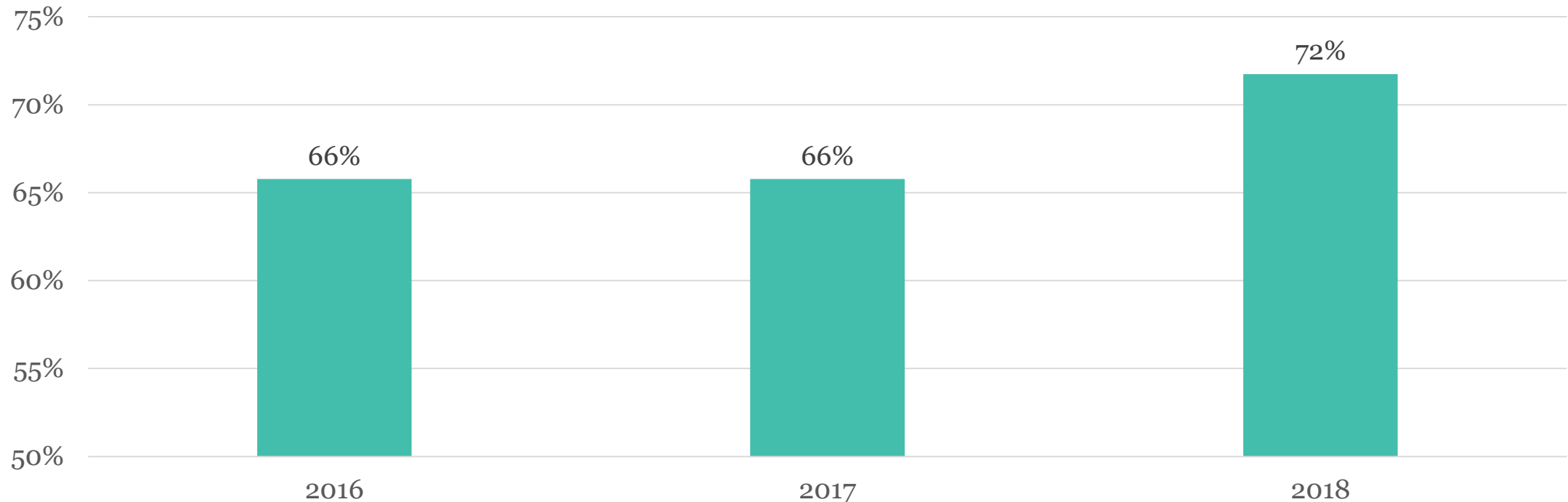




# Competitive Employment Outcomes

## Job Retention

Percentage of competitively placed persons served who retained employment for 90+ days





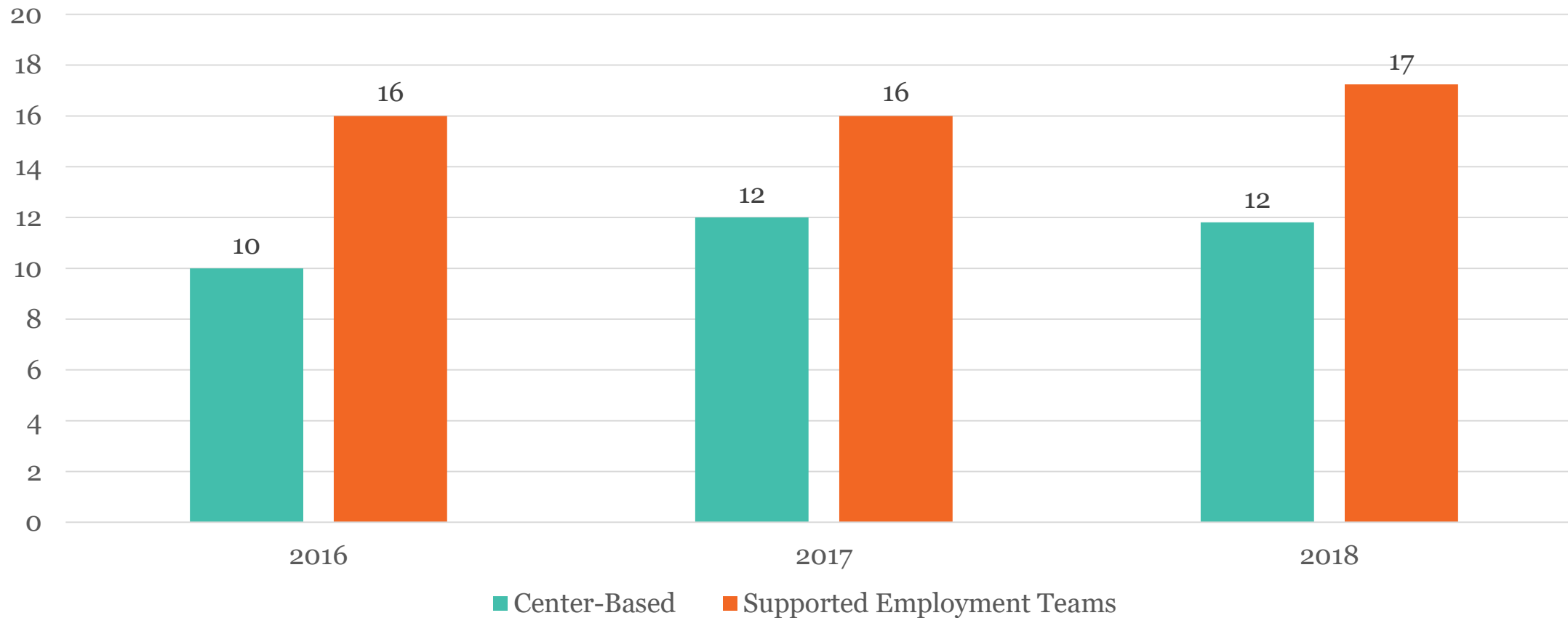
# Non-Competitive Employment Outcomes

**Average hourly wages** for individuals served in non-competitive employment (work performed at a Rise facility or in the community under contract between Rise and another business)



# Non-Competitive Employment Outcomes

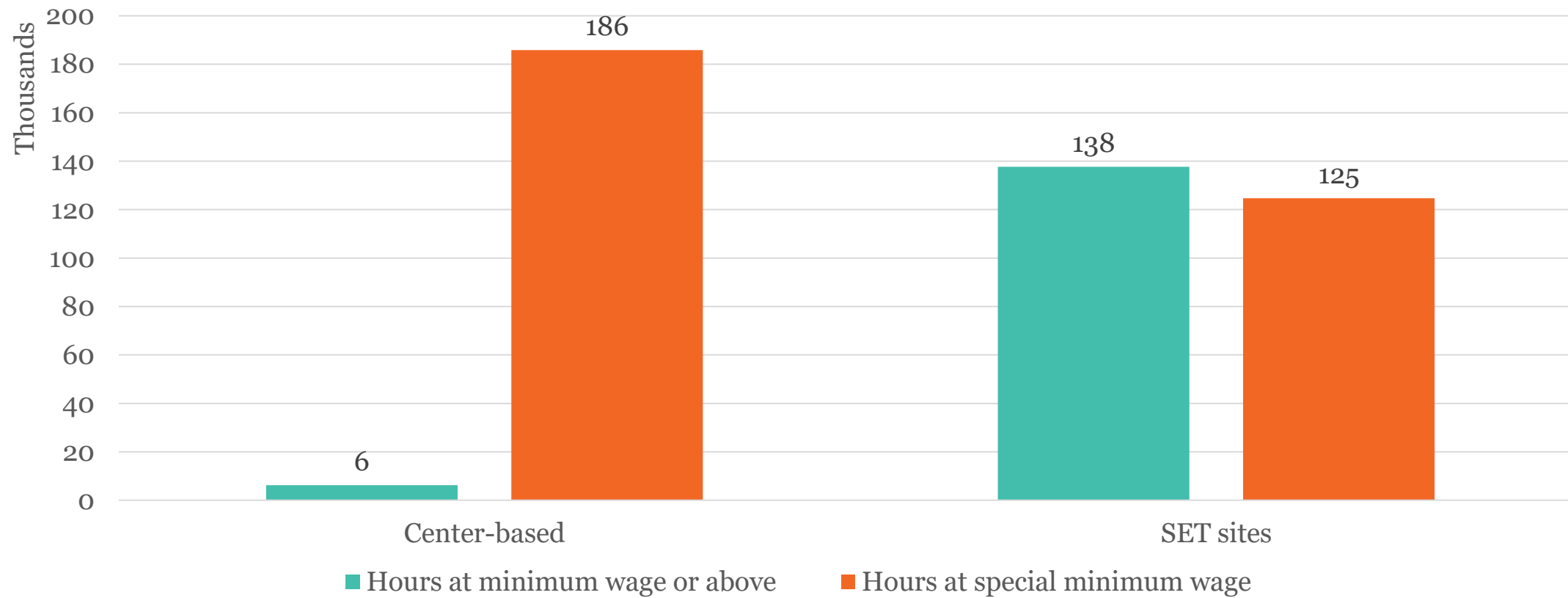
**Average weekly hours worked** for individuals served in non-competitive employment (work performed at a Rise facility or in the community under contract with another business).





# Non-Competitive Employment Outcomes

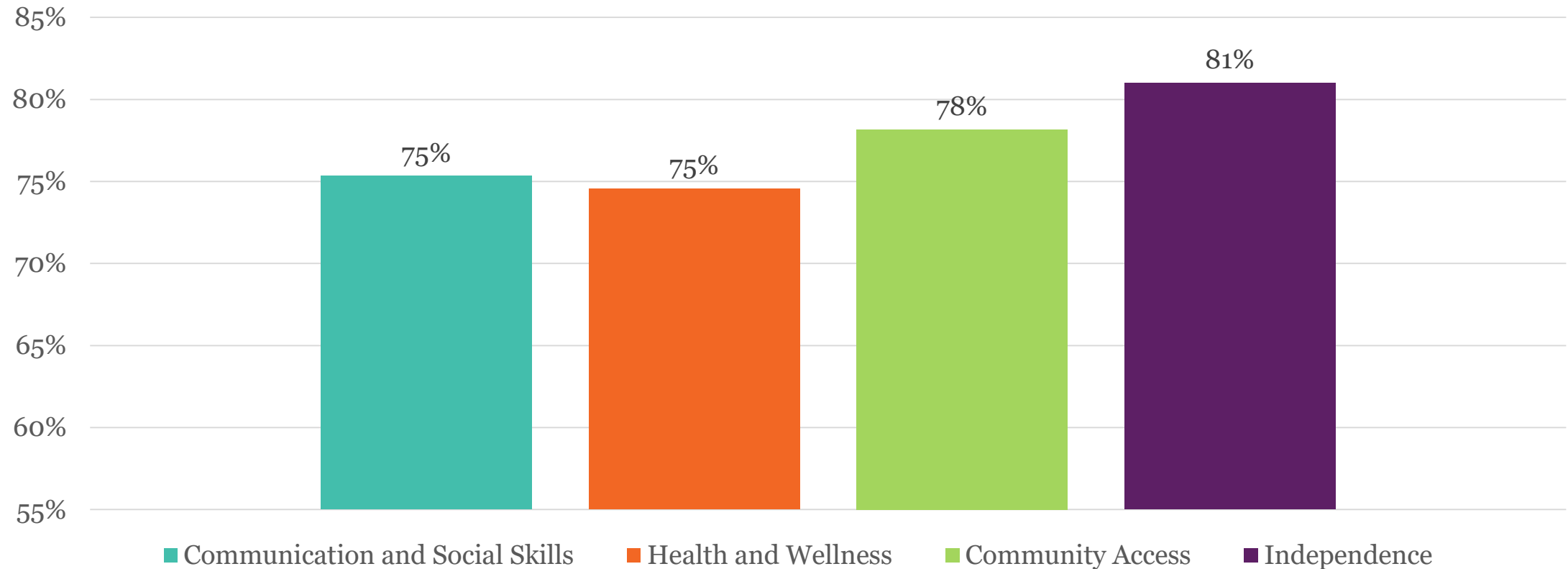
**Total work hours by wage type** for all individuals served in non-competitive employment (work performed at a Rise facility or in the community under contract with another business).



# Life Enrichment Outcomes

## Goal Progress

The % of persons served in life enrichment / community integration programs who made progress in primary goal categories.



# Housing Outcomes

The chart below reflects a few of the common outcomes expected by persons served in our Housing and Homelessness Prevention programs in Anoka County and Central Minnesota.

