



# *Program Services*

Including program-specific information on:

- Location and hours
- Eligibility criteria
- Program purpose
- Service activities
- Funding and referral sources
- Transportation options
- Employment opportunities
- Program capacity
- Assigned staff
- Referral contact

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*Updated July 2018*

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# Rise Office Locations

## **Rise North - Administrative Offices**

8406 Sunset Road N.E.  
Spring Lake Park, Minnesota 55432  
763-786-8334 (V / TTY)  
Fax: 763-786-0008

## **Rise Central**

2003 Central Ave. N.E.  
Minneapolis, Minnesota 55418  
612-781-3114 (V / TTY)  
Fax: 612-781-1288

## **Adult Day Program (5 locations)**

c/o **Emma B. Howe Northtown Family YMCA**  
8950 Springbrook Drive  
Coon Rapids, Minnesota 55433  
763-717-1831  
Fax: 763-786-0008

## **c/o Fridley Community Center**

6085 - N.E. 7th Street  
Fridley, Minnesota 55432  
763-286-8634  
Fax: 763-786-0008

## **c/o Maplewood Community Center YMCA**

2100 White Bear Avenue  
Maplewood, Minnesota 55109  
763-238-0652  
Fax: 651-207-4651

## **c/o Mounds View YMCA / Community Center**

5394 Edgewood Drive  
Mounds View, Minnesota 55112  
763-777-8753  
Fax: 763-786-0008

## **c/o New Brighton Community Center**

400 - 10th Street N.W.  
New Brighton, Minnesota 55112  
Fax: 763-786-0008

## **Central Minnesota Works**

3400 First Street North  
Midtown Square, Suite 105  
St. Cloud, Minnesota 56303  
320-656-5608  
Fax: 320-656-5617

## **Community Integration Program (CIP) - Anoka**

1130 Lund Boulevard  
Anoka, Minnesota 55303  
763-421-0075  
Fax: 763-421-0269

## **Community Integration Program (CIP) - Coon Rapids**

1156 - 114th Lane N.W.  
Coon Rapids, Minnesota 55448  
763-784-0900  
Fax: 763-784-8666

## **Creating Futures**

c/o Bridgeview – Lee Carlson Center  
7920 University Avenue N.E.  
Fridley, Minnesota 55432  
763-230-7831  
Fax: 763-780-0784

## **Creative Partnerships North & Data Ability**

5353 Lakeland Avenue North  
Crystal, Minnesota 55429  
CPN: 763-592-1701  
DA: 763-592-1701  
Fax: 763-592-1702

## **Creative Partnerships South**

9555 James Avenue South, Suite 270  
Bloomington, Minnesota 55431  
952-884-8330  
Fax: 952-884-8371

## **Employment Innovations (5 locations)**

13265 Sylvan Avenue  
P.O. Box 336  
Lindstrom, Minnesota 55045  
651-257-2281  
Fax: 651-257-3861

139 1st Avenue East, Suite 150  
Cambridge, Minnesota 55008  
763-689-2093  
Fax: 763-689-1925

110 Second Street NW  
PO Box 33  
Milaca, Minnesota 56353  
320-983-2684  
Fax: 320-983-2965

905 East Forest Avenue, Suite 150  
Mora, Minnesota 55051  
320-679-6424  
Fax: 320-679-6429

c/o Therapeutic Services Agency (TSA)  
1700 East Rum River Drive South, Suite J  
Cambridge, Minnesota 55008  
320-405-8358  
Fax: 320-983-2965

# *Rise Office Locations*

## ***Minnesota Employment Center (MEC) for People Who are Deaf / Hard of Hearing / Deafblind***

*Twin Cities Metro Region:*

c/o Lifetrack

709 University Avenue West

St. Paul, Minnesota 55104

651-295-4261 (Cell/Text)

651-243-3047 (VP)

651-265-2337 (Voice)

Fax: (651) 227-0621

## ***MEC - Greater Minnesota Offices (4 locations)***

*Northeastern Region:*

230 West Superior Street, #400

Duluth, Minnesota 55802

VP: 218-481-8825

Text: 952-465-4519

*Southern Region:*

421 Central Avenue North, #400

Faribault, Minnesota 55021

VP: 507-380-5721

*Northwestern Region:*

715 11th Street North, #103 S.W.

Moorhead, Minnesota 56560

VP: 218-457-0088

*West Central Region:*

400 1st Street South, #600

St. Cloud, Minnesota 56301

VP: 320-200-4975

## ***Pathways - MFIP and Welfare-to-Work***

3708 Nicollet Avenue South

Minneapolis, Minnesota 55409

612-872-7720

Fax: 612-872-7679

## ***North Washington County DTH & Supported Employment Services (2 locations)***

744 West Broadway Avenue

Forest Lake, Minnesota 55025

651-464-5137

Fax: 651-464-0167

1754 Washington Avenue

Stillwater, Minnesota 55082

651-351-0190

Fax: 651-351-0192

## ***St. Croix County Community Rehabilitation Program***

650 St. Croix Avenue

New Richmond, Wisconsin 54017

715-246-8299

Fax: 715-760-9994

## ***South Washington County DTH & Supported Employment Services (2 locations)***

7800 - 3rd Street North

Oakdale, Minnesota 55128

651-379-1896

Fax: 651-379-1899

8619 West Point Douglas Rd South, #150

Cottage Grove, Minnesota 55016

651-459-2038

Fax: 651-459-3944

## ***Washington County Community Services Offices (2 locations)***

14949 - 62nd Street North

Stillwater, Minnesota 55082

763-792-2432

Fax: 763-786-0008

13000 Ravine Parkway South

Cottage Grove, Minnesota 55016

763-792-2432

Fax: 763-786-0008



## Rise's Mission:

Rise unlocks potential and opens doors to success for people with disabilities or other challenges through creative solutions and customized support.

## Our Vision:

We envision a progressive, supportive, and collaborative environment that fosters meaningful growth and provides opportunities to live a life filled with purpose.

## About Rise:

- \* Rise was incorporated in 1971 as a 501 (c) (3) private, nonprofit agency and is governed by an 15-member volunteer Board of Directors. Lynn Noren is Rise's president / CEO.
- \* More than 350 professional team members carry out our mission from hundreds of business and community locations throughout the Twin Cities metro and Greater Minnesota areas.
- \* Rise programs are fully accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) and / or licensed by the Minnesota Department of Human Services.
- \* We serve about 2,800 people annually through our employment, housing support, and life enrichment programs.
- \* Rise's Transportation Services fleet of 80-plus vehicles drive more than 2.3 million miles each year taking about 700 people from home to work each day.
- \* We have been honored with many exemplary program awards for service excellence to people with disabilities as well as refugees and immigrants. Rise's team members have also received many local and state awards for their exemplary professional efforts.
- \* ESR (East Suburban Resources), a nonprofit organization which provides Day Training & Habilitation services and Support Employment Services in Washington County, Minnesota, and community rehabilitation programs in St. Croix County, Wisconsin, merged with Rise on July 1, 2018.



# ***Employment Services for People with Any Diagnosed Disability***

- **Vocational Evaluation**
- **Vocational Training Services**

# Vocational Evaluation

**Program Address / Phone:**

2003 Central Avenue NE  
Minneapolis, Minnesota 55418  
763-786-8334 (voice and TTY)  
Fax: 763-786-0008

**Office Hours:**

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need.

**Program Manager:**

Dan Meyers  
612-877-1217



*This Rise program is CARF-accredited*

**Specific Eligibility Criteria:**

- People lacking specific job goals or career direction
- People with all diagnosed disabilities

**Primary Program Purpose:**

- Assess a person's interests and strengths
- Assist people in identifying job goals and developing career plans
- Help participants learn more about their work potential / options
- Determine what specific supports or accommodations are needed for employment success

**Principal Service Activities:**

Evaluations are conducted in a community business in line with the person's interests. Rise's evaluator is able to assess a person's general work skills and behaviors as well as the specific job skills and physical demands required for a particular type of work. This also helps an individual determine if work in this field is a good fit. People are paid minimum wage while undergoing the work assessment.

**Primary Funding and Referral Sources:**

- Minnesota Vocational Rehabilitation Services
- Other referring agencies

Fees to be determined and shared at time of intake.

**Transportation Options**

- MTC
- Metro Mobility
- Self-arranged

**Types of Employment Opportunities:**

Current career fields available for a customized evaluation include:

- Retail
- Clerical / reception
- Production
- Data entry
- Food service
- Activities (child care, senior care)
- Janitorial
- Customer service

**Program Capacity:** NA

**Number of Assigned Rise Staff:** 3

**Referral Contact:** Shannon Wagner

612-720-8633; swagner@rise.org



# Vocational Training Services

**Program Address / Phone:**

8406 Sunset Road N.E.  
Spring Lake Park, Minnesota 55432  
763-786-8334 (voice and TTY)  
Fax: 763-786-0008

**Office Hours:**

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need.

**Associate Director:**

Danielle Oestreicher  
763-783-2813  
doestreicher@rise.org



*This Rise program is CARF-accredited*

**Specific Eligibility Criteria:**

- People ages 21 and older with all diagnosed disabilities
- Third-party sponsoring agency
- Can benefit from work experience in integrated setting

**Primary Program Purpose:**

Provide transitional and extended employment in integrated setting consistent with choice and goals of people served.

**Principal Service Activities:**

- Career planning
- Subcontract development
- Job training
- Employment supervision
- Case service coordination
- Transportation
- Job readiness
- Community job exploration
- Benefits planning

**Primary Funding and Referral Sources:**

- County of residence
- CADI Waiver
- Minnesota Vocational Rehabilitation Services

Fees to be determined and shared at time of intake.

**Transportation Options:**

- Metro Mobility
- Self-arranged
- MTC
- Rise transportation

**Types of Employment Opportunities:**

Employment outcomes are matched to individual career goals and plans. Subcontract jobs including packaging, hand-assembly, light machinery.

**Program Capacity:** 30

**Number of Assigned Rise Staff:** 3

**Referral Contact:** Danielle Oestreicher  
763-783-2813  
doestreicher@rise.org





# ***Program Services for People with Intellectual / Developmental Disabilities & Related Conditions***

- **Hennepin County Community-Based Training and Employment (CBTE)**
- **Community Integration Program (CIP)- Coon Rapids**
- **Community Integration Program (CIP)- Anoka**
- **Creative Partnerships North and South - (Crystal and Bloomington)**
- **Employment Innovations I - Chisago County**
- **Community-Based Employment (non-DTH supported employment)**
- **Data Ability (Crystal and Spring Lake Park)**
- **North Washington County DTH & SES**
- **South Washington County DTH & SES**
- **St. Croix County Community Rehabilitation Program**

# ***Hennepin County Community- Based Training and Employment (CBTE)***

***Program Address / Phone:***

2003 Central Avenue N.E.  
Minneapolis, Minnesota 55418  
612-781-3114 (voice and TTY)  
Fax: 612-781-1288

***Office Hours:***

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need

***Associate Director:***

Danielle Oestreicher  
763-783-2813  
doestreicher@rise.org



*This Rise program is CARF-accredited*

***Specific Eligibility Criteria:***

- People ages 21 and over with developmental / intellectual disabilities and related conditions
- People who can benefit from employment and related DT&H services
- Take medication independently

***Primary Program Purpose:***

Develop customized employment and community integration outcomes consistent with person-centered career plans

***Principal Service Activities:***

- Career planning
- Community-based assessment
- Supported / customized employment
- Job development
- Job coaching
- Transportation
- Benefits planning

***Primary Funding and Referral Sources:***

- Medicaid Waiver
- County of residence
- Minnesota Rehab Services

Fees determined and shared at intake.

***Transportation Options:***

- Rise transportation
- MTC
- Metro Mobility
- Self-arranged

***Types of Employment Opportunities:***

Employment matched to individual career goals and plans

***Program Capacity:*** 120

***Number of Assigned Rise Staff:*** 22

***Referral Contact:*** Danielle Oestreicher

763-783-2813  
doestreicher@rise.org

# Community Integration Program (CIP) - Coon Rapids

## **Specific Eligibility Criteria:**

- People ages 21 and older with developmental / intellectual disabilities and related conditions
- People who can benefit from employment and related DT&H services
- Resident of Anoka County
- Residents of other counties within transportation area via host contract agreements

## **Primary Program Purpose:**

Develop customized employment and community integration outcomes consistent with person-centered career plans.

## **Principal Service Activities:**

- Person-centered career planning
- In-center training options with pay
- Supported and customized employment
- Long-term follow-up services / job coaching
- Transportation services
- Community-based on-the-job try-outs
- Art and occupational therapy services available
- Positive support plans as needed
- Community inclusion opportunities
- Benefits planning

## **Primary Funding and Referral Sources:**

- County of residence
- Medicaid Waiver
- MA
- CDCS
- VRS - Fee for service PBA

Fees will be determined and shared at intake.

## **Transportation Options:**

- Rise transportation
- Metro Mobility
- MTC
- Self-arranged
- Anoka County Traveler

## **Types of Employment Opportunities:**

- Contract work including packaging, hand-assembly, small kit and box assembly, administrative tasks, recycling, janitorial
- Employment outcomes matched to individual career goals and plans
- Supported employment: individual job placement, training and follow-along services

**Licensed Capacity:** 135

**Number of Assigned Rise Staff:** 43

**Referral Contact:** Natalie Zacharias

763-783-3383; nzacharias@rise.org

## **Program Address / Phone:**

1156 - 114th Lane N.W.  
Coon Rapids, Minnesota 55448  
763-784-0900  
Fax: 763-784-8666

## **Office Hours:**

Monday-Friday, 7 a.m. - 4 p.m.

Schedule and location of services determined by individual need

## **Director of DTH and Supported Employment Services:**

Natalie Zacharias  
763-783-3383

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*This Rise program is CARF-accredited*

# Community Integration Program (CIP)-Anoka

## **Program Address / Phone:**

1130 Lund Blvd.  
Anoka, Minnesota 55303  
763-421-0075  
Fax: 763-421-0269

## **Office Hours:**

Monday-Friday, 7:00 a.m. - 3:45 p.m.

Schedule and location of services  
determined by individual need

## **Program Manager:**

Jodi Blume  
763-421-0075  
jblume@rise.org



*This Rise program is CARF-accredited*

## **Specific Eligibility Criteria:**

- People ages 21 and over with developmental / intellectual disabilities and related conditions
- Resident of Anoka County
- Residents of other counties via host contract agreements
- People who can benefit from employment and related DT&H services

## **Primary Program Purpose:**

Develop person-centered, life-enriching plans to include activities, volunteering, and customized employment for people who have a range of intellectual and physical disabilities.

## **Principal Service Activities:**

- Person-centered planning
- Customized / supported employment
- Center-based employment
- Transportation services
- Volunteer service program
- Positive behavioral supports
- Medical support services
- Therapeutic services, including:
  - Music therapy
  - Art therapy
  - Pet therapy
  - Occupational therapy
  - Massage therapy
- Nursing assistance

## **Primary Funding and Referral Sources:**

- County of residence
- Medicaid Waiver
- CADI and CDCS Waiver

Fees will be determined and shared at intake.

## **Transportation Options:**

- Rise transportation
- Metro Mobility
- Self-arranged

## **Types of Employment Opportunities:**

- Subcontract production work (packaging, hand-assembly, bindery)
- Employment matched to individual career goals and plans

**Program Capacity:** 62

**Number of Assigned Rise Staff:** 25

**Referral Contact:** Jodi Blume, 763-421-0075  
jblume@rise.org

**Specific Eligibility Criteria:**

- People ages 21 and older with intellectual and physical disabilities and related conditions
- Resident of Hennepin County
- Resident of other counties
- People who can benefit from employment and recreational DT&H services

**Primary Program Purpose:**

Develop person-centered, life-enhancing plans to include activities, volunteering, and customized employment for people who have a range of intellectual and physical disabilities.

**Principal Service Activities:**

- Person-centered planning
- Placement specialist services
- Increase familiarity with community resources
- Medical support services
- Positive behavioral supports
- Center-based employment
- Therapeutic services (music, art, sensory, occupational)
- Transportation

**Primary Funding and Referral Sources:**

- County of residence
- Medicaid Waiver
- CADI, BI, and CDCS Waivers

Fees will be determined and shared at intake.

**Transportation Options:**

- Rise vans/buses
- Metro Mobility
- Self-arranged

**Types of Employment Opportunities:**

Employment matched to individual career goals and plans:

- Subcontract production work
- Data entry
- Clerical
- Janitorial
- Laundry
- Receptionist
- Recycling
- Job placement services

**Program Capacity:** North: 51 South: 50

**Number of Assigned Rise Staff:**

North: 18 South: 18

**Referral Contact:** North: Maureen Trost  
763-592-1701; mtrost@rise.org  
South: Jordan Reisdorph  
952-884-8330; jreisdorph@rise.org

# Creative Partnerships North & South

**North Program Address / Phone:**

5353 Lakeland Avenue North  
Crystal, Minnesota 55429  
763-592-1701  
Fax: 763-592-1702

**Office Hours:**

Monday-Friday, 7:30 a.m. - 3:45 p.m.  
Schedule and location of services determined by individual need

**South Program Address / Phone:**

9555 James Avenue South  
Suite 270  
Bloomington, MN 55431  
952-884-8330  
Fax: 952-884-8371

**Office Hours:**

Monday-Friday, 7:30 a.m. - 3:45 p.m.

Schedule and location of services determined by individual need

**Program Director:**

Jodi Blume  
763-421-0075  
jblume@rise.org



*This Rise program is CARF-accredited*

# Employment Innovations I - Chisago County

## **Program Address / Phone:**

13265 Sylvan Avenue  
P.O. Box 336  
Lindstrom, Minnesota 55045  
651- 257-2281  
Fax: 651-257-3861

## **Office hours:**

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need

## **Program Manager:**

Crystal Woolcott, 651-257-2281  
cwoolcott@rise.org



*This Rise program is CARF-accredited*

## **Specific Eligibility Criteria:**

- People ages 21 and over with developmental / intellectual disabilities and related conditions
- People with other disabilities via Chisago County contract
- People who can benefit from supported employment, but do not need other DTH services
- Resident of Chisago, Northern Washington, or Isanti County
- Residents of other counties via host county contracts
- Must be independent with medication

## **Referral Sources:**

- County case manager
- School contract
- Minnesota Vocational Rehab Services (VRS)

## **Primary Program Purpose:**

Develop customized employment and community integration outcomes consistent with person-centered career plans

## **Principal Service Activities:**

- Career planning
- Community-based assessment
- Supported / customized employment
- Transportation coordination
- Job development services
- Job coaching
- Community-based work sites
- Job follow-up services
- Benefits planning

## **Principal Setting:**

- Community-based work site
- Independent community employment

## **Primary Funding and Funding Sources:**

- Medicaid Waiver
- County of residence
- Minnesota Vocational Rehabilitation Services
- CADI Waiver
- DEED
- EE funding

Program fees to be determined at time of intake

## **Transportation Options:**

- Heartland Express
- Rise transportation
- Self-arranged

## **Types of Employment Opportunities:**

Employment outcomes are matched to individual career goals and plans.

**Program Capacity:** 45

**Number of Assigned Rise Staff:** 5.5



**Specific Eligibility Criteria:**

- People ages 18 and older with developmental / intellectual disabilities and related conditions
- People who can benefit from supported employment but do not need other DTH services
- Third-party agency sponsorship
- Take medication independently

**Primary Program Purpose:**

Develop individualized supported employment outcomes consistent with person-centered career plans

**Principal Service Activities:**

- Career planning
- Building natural job supports
- Supported / customized employment
- Job development
- Job coaching
- Follow-up services
- Benefits planning

**Primary Funding and Referral Sources:**

- Minnesota Vocational Rehabilitation Services
- County of residence

Fee determined and shared at intake.

**Transportation Options:**

- MTC
- Metro Mobility
- Self-arranged

**Types of Employment Opportunities:**

Employment outcomes are matched to individual career goals and plans.

**Number of Assigned Rise Staff:** 20

**Referral Contact:** Danielle Oestreicher  
763-783-2813  
doestreicher@rise.org

# Community-Based Employment

**(Non-DTH Supported Employment)**

**Program Address / Phone:**

8406 Sunset Road N.E.  
Spring Lake Park, Minnesota 55432  
763-786-8334 (voice and TTY)  
Fax: 763-786-0008

**Office Hours:**

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need.

**Associate Director:**

Danielle Oestreicher  
763-783-2813  
doestreicher@rise.org



*This Rise program is CARF-accredited*

# Data Ability

## **Program Address / Phone:**

5353 Lakeland Avenue North  
Crystal, Minnesota 55429  
763-592-2535  
Fax: 763-592-1702

8406 Sunset Road N.E.  
Spring Lake Park, Minnesota 55432  
763-792-2452  
Fax: 763-786-0008

## **Office Hours:**

Monday-Friday, 8 a.m. - 4:00 p.m.

Schedule and location of services  
determined by individual need

## **Program Managers:** 763-592-1701

Maureen Trost, program manager:  
mtrost@rise.org

Samantha Trebtoske, program supervisor  
strebtoske@rise.org

## **Specific Eligibility Criteria:**

- People ages 18 and over who have developmental / intellectual disabilities and related conditions, including brain injuries

## **Primary Program Purpose:**

Exploration of person-centered life enhancement goals and employment skills for people who have intellectual and physical disabilities.

## **Principal Service Activities:**

- Strategies and support for use of adaptive technology
- Community integration activities
- Prevocational activities
- Communication development and support
- Referral for DTH job development services
- Life enrichment activities
- Career planning
- Employment
- Job coaching

## **Primary Funding and Referral Sources:**

- County of residence
- Medicaid Waiver
- Medical Assistance

Fees will be determined and shared at intake.

## **Transportation Options:**

- MTC
- Self-arranged
- Metro Mobility (refer to service boundaries)

**Program Capacity:** 30

**Number of Assigned Rise Staff:** 8

## **Referral Contact:**

Samantha Trebtoske, 763-592-2501  
strebtoske@rise.org



*This Rise program is CARF-accredited*

**Specific Eligibility Criteria:**

- People ages 21 and over with developmental/ intellectual disabilities and related conditions
- Residents of Washington County
- Residents of other counties within our supported transportation area
- People who can benefit from employment and related DT&H services

**Primary Program Purpose:**

Develop customized employment and community integration outcomes consistent with person-centered planning for people who have a range of intellectual and physical disabilities

**Principal Service Activities:**

- Person-centered planning
- Customized / supported employment
- Job development services
- Job coaching
- Transportation
- Community-based work sites
- Positive behavioral supports
- Center-based employment

**Primary Funding and Referral Sources:**

- County of residence
- Minnesota Vocational Rehabilitation Services
- DD Waiver
- CADI Waiver

Fees will be determined and shared at intake.

**Transportation Options:**

- Rise / ESR transportation
- Metro Mobility / Transit Link
- Self-arranged

**Types of Employment Opportunities:**

- Supported employment: individual job placement, training and follow-along services
- On-site work teams
- Subcontract production work (hand-assembly, packaging)
- Employment outcomes are matched to individual career goals and plans

**Program Capacity:** Varies per location

**Number of Assigned Rise Staff:** Varies per location

**Program Manager Referral Contact:**

Sara Hasslen: 651-342-4462; shasslen@esrworks.org

# North Washington County DTH & Supported Employment Services (SES)

*(A program of ESR,  
a subsidiary of Rise  
as of July 1, 2018)*

744 W Broadway Avenue  
Forest Lake, Minnesota 55025  
651-464-5137  
Fax: 651-464-0167

Office Hours: 7 a.m. – 4:00 p.m.  
Monday-Friday

1754 Washington Avenue  
Stillwater, Minnesota 55082  
651-351-0190  
Fax: 651-351-0192

Office Hours: 8:00 a.m.– 3:30 p.m.  
Monday-Friday,

Schedule and location of services  
determined by individual need

**Director of Operations:**

Sara Hasslen  
651-342-4462  
shasslen@esrworks.org



*This Rise program is CARF-accredited*

# **South Washington County DTH & Supported Employment Services (SES)**

**(A program of ESR,  
a subsidiary of Rise  
as of July 1, 2018)**

7800 3rd Street North  
Oakdale, Minnesota 55128  
651-379-1896  
Fax: 651-379-1899

Office Hours: 8am – 4:30pm  
Monday-Friday

8619 West Point Douglas Rd South,  
#150  
Cottage Grove, Minnesota 55016  
651-459-2038  
Fax: 651-459-3944

Office Hours: 7:30am – 3:15pm  
Monday-Friday

Schedule and location of services  
determined by individual need

## **Director of Operations:**

Kris Oberg  
763-807-3164  
koberg@esrworks.org



*This Rise program is CARF-accredited*

## **Specific Eligibility Criteria:**

- People ages 21 and over with developmental/ intellectual disabilities and related conditions
- Residents of Washington County
- Residents of other counties via host contract agreements
- People who can benefit from employment and related DT&H services

## **Primary Program Purpose:**

Develop customized employment and community integration outcomes consistent with person-centered planning for people who have a range of intellectual and physical disabilities

## **Principal Service Activities:**

- Person-centered planning
- Customized / supported employment
- Job development services
- Job coaching
- Transportation
- Community-based work sites
- Positive behavioral supports
- Center-based employment

## **Primary Funding and Referral Sources:**

- County of residence
- Minnesota Vocational Rehabilitation Services
- DD Waiver
- CADI Waiver

Fees will be determined and shared at intake.

## **Transportation Options:**

- Rise / ESR transportation
- Metro Mobility, Transit Link
- Self-arranged

## **Types of Employment Opportunities:**

- Supported employment: individual job placement, training and follow-along services
- On-site work teams
- Subcontract production work (hand-assembly, packaging)
- Employment outcomes are matched to individual career goals and plans

**Program Capacity:** Varies per location

**Number of Assigned Rise Staff:** Varies per location

**Program Manager Referral Contact:**

Sara Hasslen: 651-342-4462; shasslen@esrworks.org

### ***Specific Eligibility Criteria***

- People ages 21 and over with developmental / intellectual disabilities and related conditions
- Residents of St. Croix County; Northern Pierce County
- People who can benefit from employment and related DT&H services

### ***Primary Program Purpose:***

Develop customized employment and community integration outcomes consistent with person-centered planning for people who have a range of intellectual and physical disabilities

### ***Principal Service Activities:***

- Person-centered planning
- Customized / supported employment
- Job development services
- Job coaching
- Transportation
- Community-based work sites
- Positive behavioral supports
- Center-based employment

### ***Primary Funding and Referral Sources:***

- St. Croix County ADRC
- Wisconsin Department of Workforce Development
- Inclusa
- IRIS

### ***Transportation Options:***

- ESR transportation
- Self-arranged

### ***Types of Employment Opportunities:***

- Supported employment: individual job placement, training and follow-along services
- On-site work teams
- Subcontract production work (hand-assembly, packaging)
- Employment outcomes are matched to individual career goals and plans

***Program Capacity:*** 115

***Number of Assigned Rise Staff:*** 21

***Program Manager Referral Contact:***

General: Katie McNamara, 715-246-8299, ext. 3

Referral Contact, DVR: Angie Seipel, 651-983-5775

# ***St. Croix County Community Rehabilitation Program***

***(A program of ESR,  
a subsidiary of Rise  
as of July 1, 2018)***

650 St. Croix Avenue  
New Richmond, Wisconsin 54017  
715-246-8299  
Fax: 715-760-9994

Office Hours: 7:45 am – 3:30 pm  
Monday-Friday

Schedule and location of services  
determined by individual need

### ***Director of Operations:***

Rick Robbins  
651-342-4459  
rrobbins@esrworks.org

 **carf** INTERNATIONAL

*This Rise program is CARF-accredited*





# ***Employment Program Services for People with Mental and Behavioral Health Diagnoses***

- **Supported Employment Services - Anoka County**
- **Custom Futures - Bridgeview / Lee Carlson Center**
- **Custom Futures - People, Inc. / Family Life Mental Health Center**
- **Supported Employment Services - Hennepin County**
- **Employment Pays!**
- **Creating Access**
- **Pathways to Success**
- **New Millennium**
- **Region 7E - IPS Transformation Project**
- **Central Minnesota Works - IPS**
- **Washington County Supported Employment Services**

# Anoka County Supported Employment Services (SES-A)

**Program Address / Phone:**

8406 Sunset Road N.E.  
Spring Lake Park, Minnesota 55432  
763-786-8334 (voice and TTY)  
Fax: 763-786-0008

**Office Hours:**

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need

**Program Manager:**

Becky Rother, 763-792-2432  
brother@rise.org



This Rise program is CARF-accredited

**Specific Eligibility Criteria**

- Adults, ages 18 and older, with documented serious mental illness (SMI) or serious and persistent mental illness (SPMI)
- Individuals who are underemployed or unemployed due to serious mental illness and reside in Anoka County

**Primary Program Purpose:**

Develop supported employment outcomes consistent with person-centered employment support plans

**Principal Service Activities:**

- Employment support planning
- Job-seeking skills / resume development
- Job placement
- Job training/coaching
- Job follow-up services
- Building natural job supports
- CSP case service coordination
- Transportation planning
- Vocational assessment
- Benefits planning

**Primary Funding and Referral Sources:**

- Minnesota Vocational Rehabilitation Services
- Anoka County
- Subcontract income
- Self-referral
- Community support programs

Fees determined and shared at intake

**Transportation Options:**

- Metro Mobility
- MTC
- Self-arranged

**Types of Employment Opportunities:**

Employment outcomes are matched to individuals' employment plans

**Program Capacity:** 100

**Number of Assigned Rise Staff:** 3

**Referral Contact:** Becky Rother: 763-792-2432;  
brother@rise.org



# Custom Futures - Lee Carlson Center

## **Specific Eligibility Criteria:**

- Adults, ages 18 and older, with documented serious mental illness (SMI) or serious and persistent mental illness (SPMI)
- Individuals who are underemployed or unemployed due to serious mental illness and reside in Anoka County
- Referred by Anoka County Adult Mental Health Case Management
- Referred by and receiving services from Bridgeview/Lee Carlson Center

## **Primary Program Purpose:**

Develop supported employment outcomes consistent with person-centered employment support plans

## **Principal Service Activities:**

- Career exploration
- Job placement services
- Job follow-up services
- Mentor development
- Job-seeking skills training
- Resume and cover letter development
- Job training/coaching
- Supported employment
- Housing support services
- Benefits planning
- Case service coordination

## **Primary Funding and Referral Sources:**

- Individual Placement and Support (IPS) funding
- Matching grant from Anoka County

Fees will be determined and shared at intake.

## **Transportation Options:**

- Metro Mobility
- Self-arranged
- MTC

## **Types of Employment Opportunities:**

Employment outcomes are matched to person's own employment plans

**Program Capacity:** 35

**Number of Assigned Rise Staff:** 1.5

**Referral Contact:** Becky Rother, 763-792-2432  
brother@rise.org

## **Program Address / Phone:**

Bridgeview / Lee Carlson Center  
7954 University Ave. NE  
Fridley, Minnesota 55432  
763-780-3036  
Fax: 763-780-0784

## **Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need

## **Program Manager:**

Becky Rother: 763-792-2432  
brother@rise.org

 carf INTERNATIONAL

*This Rise program is CARF-accredited*

# **Custom Futures - People, Inc. /Family Life Mental Health Center**

## **Program Address / Phone:**

People, Inc. / Family Life Mental  
Health Center  
1930 Coon Rapids Blvd. NW  
Coon Rapids, Minnesota 55433  
763-427-7964  
Fax: 763-427-7976

## **Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need

## **Program Manager:**

Becky Rother: 763-792-2432  
brother@rise.org



*This Rise program is CARF-accredited*

## **Specific Eligibility Criteria:**

- Adults, ages 18 and older, with documented serious mental illness (SMI) or serious and persistent mental illness (SPMI)
- Individuals who are underemployed or unemployed due to serious mental illness
- Referred by and receiving services from People, Inc. / Family Life Mental Health Center

## **Primary Program Purpose:**

Develop supported employment outcomes consistent with Evidence-Based Practices-Support Employment

## **Principal Service Activities:**

- Career exploration
- Job placement services
- Job follow-up services
- Mentor development
- Job-seeking skills training
- Resume and cover letter development
- Job training/coaching
- Supported employment
- Housing support services
- Benefits planning
- Case service coordination

## **Primary Funding and Referral Sources:**

- Individual Placement and Support (IPS) funding

Fee will be determined and shared at intake.

## **Transportation Options:**

- Metro Mobility
- Self-arranged
- MTC

## **Types of Employment Opportunities:**

All employment outcomes are matched to person's own employment plans

**Program Capacity:** 35

**Number of Assigned Rise Staff:** 1.5

## **Referral Contact:**

Becky Rother, 763-792-2432;  
brother@rise.org

**Specific Eligibility Criteria:**

- People ages 18 and older with serious and persistent mental illness
- Hennepin County residents
- People who can benefit from employability services

**Primary Program Purpose:**

Develop competitive and supported employment outcomes consistent with the education, training, and person-centered career support plans of individuals.

**Principal Service Activities:**

- Employment support planning
- Job-seeking skills / resume development
- Job placement
- Job training/coaching
- Job follow-up services
- Building natural job supports
- CSP case service coordination
- Vocational assessment
- Benefits planning

**Frequency of Services:**

- Based on individual's need and service plan

**Primary Funding and Referral Sources:**

- Minnesota Vocational Rehabilitation Services
- Hennepin County
- Self-referral (if already employed)

Fees determined and shared at intake.

**Transportation Options:**

- Metro Mobility
- Self-arranged
- MTC

**Types of Employment Opportunities:**

Employment outcomes are matched to individual employment plans

**Program Capacity:** 70 at any given time

**Number of Assigned Rise Staff:** 3.5

**Referral Contact:** Crystal Ray  
612-706-2533  
cray@rise.org

# **Hennepin County Supported Employment Services (SES-H)**

**Program Address / Phone:**

2003 Central Ave. N.E.  
Minneapolis, Minnesota 55418  
612-781-3114 (voice and TTY)  
Fax: 612-781-1288

**Office Hours:**

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need

**Program Manager:**

Anne Mornes, 612-706-2517  
amornes@rise.org



*This Rise program is CARF-accredited*

# Employment Pays!

**Program Address / Phone:**

2003 Central Ave. NE  
Minneapolis, Minnesota 55418  
612-781-3114 (voice and TTY)  
Fax: 612-781-1288

**Office Hours:**

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need

**Program Manager:**

Anne Mornes, 612-706-2517  
amornes@rise.org



This Rise program is CARF-accredited

**Specific Eligibility Criteria:**

- Must be on Hennepin Health

**Primary Program Purpose:**

Develop competitive and supported employment outcomes consistent with the education, training, and person-centered career support plans of individuals.

**Principal Service Activities:**

- Career planning
- Mentor development
- Job-seeking skills training
- Resume and cover letter development
- Job development services
- Job coaching / training
- Benefits planning
- Supported employment
- Peer support groups
- Job follow-up services
- Case service coordination

**Frequency of Services:**

- Based on individual's needs and service plan

**Primary Funding and Referral Sources:**

- Hennepin Health
- HCMC Clinics
- Care coordinators, clinical social workers, and Hennepin Health Social Service navigators

Fees determined and shared at intake.

**Transportation Options:**

- Self-arranged
- MTC
- Metro Mobility

**Types of Employment Opportunities:**

Employment outcomes are matched to individual employment plans

**Program Capacity:** 25 at any given time

**Number of Assigned Rise Staff:** 1

**Referral Contact:** Crystal Ray

612-706-2533; cray@rise.org

**Specific Eligibility Criteria:**

- People ages 18 and older with serious and persistent mental illness or serious mental illness
- Actively seeing a therapist or psychiatrist at Hennepin County Mental Health Center
- People who are underemployed or unemployed due to serious mental illness

**Primary Program Purpose:**

Develop competitive and supported employment outcomes consistent with the education, training, and person-centered career support plans of individuals.

**Principal Service Activities:**

- Career planning
- Mentor development
- Job-seeking skills training
- Resume and cover letter development
- Job development services
- Job coaching / training
- Benefits planning
- Supported employment
- Peer support groups
- Job follow-up services
- Case service coordination

**Frequency of Services:**

- Based on individual's needs and service plan

**Primary Funding and Referral Sources:**

- DEED
- IPS Funding
- Hennepin County Mental Health Center (this program is limited to individuals receiving mental health services from the Hennepin County Mental Health Center)

Fees determined and shared at intake.

**Transportation Options:**

- Self-arranged
- MTC
- Metro Mobility

**Types of Employment Opportunities:**

Employment outcomes are matched to individual career plans.

**Program Capacity:** 90

**Number of Assigned Rise Staff:** 4.5

**Referral Contact:** Anne Mornes, 612-706-2517  
amornes@rise.org

# Creating Access (Offered in conjunction with Hennepin County Mental Health Center)

**Program Address / Phone:**

2003 Central Ave. NE  
Minneapolis, Minnesota 55418  
612-781-3114 (voice and TTY)  
Fax: 612-781-1288

**Office Hours:**

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need

**Program Manager:**

Anne Mornes, 612-706-2517  
amornes@rise.org



This Rise program is CARF-accredited

# Pathways to Success

**Program Address / Phone:**

2003 Central Ave. NE  
Minneapolis, Minnesota 55418  
612-781-3114 (voice and TTY)  
Fax: 612-781-1288

**Office Hours:**

Monday - Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need

**Program Manager:**

Anne Mornes, 612-706-2517  
amornes@rise.org



*This Rise program is CARF-accredited*

**Specific Eligibility Criteria:**

- Must be a Hennepin County resident
- Must live in housing supports (formerly GRH) at one of the identified providers

**Primary Program Purpose:**

Develop competitive and supported employment outcomes consistent with the education, training, and person-centered career support plans of individuals.

**Principal Service Activities:**

- Career planning
- Mentor development
- Job-seeking skills training
- Resume and cover letter development
- Job development services
- Job coaching / training
- Benefits planning
- Supported employment
- Peer support groups
- Job follow-up services
- Case service coordination

**Frequency of Services:**

- Based on individual's need and service plan

**Primary Funding and Referral Sources:**

- Hennepin County
- Housing case managers from identified housing providers

Fees determined and shared at intake.

**Transportation Options:**

- Self-arranged
- MTC
- Metro Mobility

**Types of Employment Opportunities:**

Employment outcomes are matched to individual employment plans

**Program Capacity:** 25 at any given time

**Number of Assigned Rise Staff:** 1

**Referral Contact:** Crystal Ray  
612-706-2533  
cray@rise.org

**Specific Eligibility Criteria:**

- People with serious and persistent mental illness (SPMI)
- Adult residents of Region 7E (Pine, Isanti, Kanabec, Chisago, and Mille Lacs Counties)

**Primary Program Purpose**

- Develop Individualized Placement and Support (IPS) consistent with individual's interests, career goals and plans
- Develop supported employment outcomes for adults consistent with career goals, plans, and identified support needs
- Provide training in employment search, employment retention, and career laddering which maximize a person's full potential

**Principal Service Activities:**

- Vocational assessment
- Career planning
- Job development
- Job placement
- Transition services
- Follow-along services
- Job coaching
- Employment support planning
- JSS/Resume development
- Building natural job supports
- Benefits planning
- IPS case service coordination

**Primary Funding and Referral Sources:**

- Minnesota VRS
- Region 7E Mental Health Initiative funds
- Ticket to Work
- EE funding

Fees determined and shared at intake.

**Transportation Options:**

- Self-arranged
- Heartland Express

**Types of Employment Opportunities:**

All job outcomes are matched to individual's employment support plan.

**Program Capacity:** 80

**Rise Staff:** 4.75

**Referral Contact:** Maeta Burns-Penn,  
651-257-2281  
mburns-penn@rise.org

# New Millenium

**Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual needs

**Serving Chisago County**

13265 Sylvan Avenue  
P.O. Box 336  
Lindstrom, Minnesota 55045  
Phone: 651-257-2281  
Fax: 651-257-3861

**Serving Isanti County**

139 - 1st Avenue East, Suite 150  
Cambridge, Minnesota 55008  
Phone: 763-689-2093  
Fax: 763-689-1925

**Serving Kanabec County & Pine County**

905 East Forest Avenue, Suite 150  
Office #162  
Mora, Minnesota 55051  
Phone: 320-679-6424  
Fax: 320-679-6429

**Serving Mille Lacs County**

110 - Second Street N.W.  
P.O. Box 33  
Milaca, Minnesota 56353  
Phone: 320-983-2684  
Fax: 320-983-2965



*This Rise program is CARF-accredited*

# Region 7E - IPS Transformation Project

## **Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual needs

## **Serving Chisago County:**

13265 Sylvan Avenue  
P.O. Box 336  
Lindstrom, Minnesota 55045  
651-257-2281 \* Fax: 651-257-3861

## **Serving Isanti County**

139 First Ave. East, Suite 150  
Cambridge, Minnesota 55008  
Phone: 763-689-2093  
Fax: 763-689-1925

## **Serving Kanabec and Pine Counties**

905 East Forest Avenue, #150  
PO Box #162  
Mora, Minnesota 55051  
Phone: 320-679-6424  
Fax: 320-679-6429

## **Serving Mille Lacs County**

110 - Second Street N.W.  
P.O. Box 33  
Milaca, Minnesota 56353  
Phone: 320-983-2684  
Fax: 320-983-2965

## **Referral Source:**

All referrals must be generated by the Adult Mental Health Initiative through Targeted Case Management and the Mental Health Treatment Team for the ISP Project.

Fees determined and shared at intake.



*This Rise program is CARF-accredited*

## **Specific Eligibility Criteria:**

- People with serious and persistent mental illness (SPMI) or serious mental illness (SMI) attached to an evidence-based practices mental health treatment team
- Currently unemployed or underemployed or seeking to transition to alternate employment
- Adult residents of Region 7E (Pine, Isanti, Kanabec, and Mille Lacs Counties)
- Receiving Adult Mental Health Target Case Management

## **Primary Program Purpose:**

- Develop Individualized Placement and Support (IPS) consistent with an individual's interests, career goals and plans through a mental health treatment team approach
- Develop supported employment outcomes for adults consistent with career goals, plans, and identified support needs
- Provide training in employment search, employment retention, and career laddering which maximize a person's full potential

## **Principal Service Activities:**

- Vocational assessment
- Career planning
- Job development
- Job placement
- Transition services
- Follow-along services
- Job coaching
- Employment support planning
- Resume development
- Building natural job supports
- Benefits planning
- IPS case service coordination

## **Primary Funding**

- IPS funding through DEED
- Region 7E Mental Health Initiative funds
- EE funding
- Ticket to Work

## **Transportation Options:**

- Self-arranged
- Heartland Express

## **Types of Employment Opportunities:**

All job outcomes are matched to individual's employment support plan.

**Program Capacity:** 60

**Rise Staff:** 4.75

**Referral Contact:** Maeta Burns-Penn,

651-257-2281

mburns-penn@rise.org



**Specific Eligibility Criteria:**

- People with serious and persistent mental illness (SPMI) or serious mental illness (SMI) attached to an evidence-based practices mental health treatment team
- Currently unemployed or underemployed or seeking to transition to alternate employment
- Adult residents of Region 7E (Pine, Isanti, Kanabec, and Mille Lacs Counties)
- Receiving Adult Mental Health Target Case Management

**Primary Program Purpose:**

- Develop Individualized Placement and Support (IPS) consistent with an individual's interests, career goals and plans through a mental health treatment team approach
- Develop supported employment outcomes for adults consistent with career goals, plans, and identified support needs
- Provide training in employment search, employment retention, and career laddering which maximize a person's full potential

**Principal Service Activities:**

- Vocational assessment
- Career planning
- Job development
- Job placement
- Transition services
- Follow-along services
- Job coaching
- Employment support planning
- Resume development
- Building natural job supports
- Benefits planning
- IPS case service coordination

**Primary Funding**

- IPS funding through DEED
- Minnesota Vocational Rehabilitation Services
- Region 7E Mental Health Initiative funds
- EE funding
- Ticket to Work

**Transportation Options:**

- Self-arranged
- Heartland Express

**Types of Employment Opportunities:**

All job outcomes are matched to individual's employment support plan.

**Program Capacity:** 30      **Rise Staff:** 2

**Referral Contact:** Maeta Burns-Penn,  
651-257-2281  
mburns-penn@rise.org

# Central Minnesota Works - IPS

**Program Address / Phone:**

Midtown Square  
3400 First Street North, #105  
St. Cloud, Minnesota 56303  
320-656-5608  
Fax: 320-656-5617

**Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need

**Referral Sources:**

All referrals must be generated by CORE Professional Services or Journey Home and the Mental Health Treatment Team for the ISP Project.

Fees determined and shared at intake.

**Program Manager:**

Maeta Burns-Penn  
651-257-2281  
mburns-penn@rise.org



*This Rise program is CARF-accredited*

# Washington County Supported Employment Services (SES)

**Program Address / Phone:**

c/o Washington County Community  
Services Offices -

14949 62nd Street North  
Stillwater, Minnesota 55082  
763-792-2432  
Fax: 763-786-0008

13000 Ravine Parkway South  
Cottage Grove, Minnesota 55016  
763-792-2432  
Fax: 763-786-0008

Schedule and location of services  
determined by individual need

**Program Manager:**

Becky Rother, 763-792-2432  
brother@rise.org  
Fax: 763-786-0008



*This Rise program is CARF-accredited*

**Specific Eligibility Criteria:**

- Individuals with serious and persistent mental illness (SMPI)
- Adults, age 18 and over, who are Washington county residents and residing in Washington County.
- Referrals will come through Washington County's Rule 79 Adult Mental Health Case Management Services or Behavioral Health Case Management.
- Individuals who can benefit from employability services

**Primary Program Purpose:**

Develop supported employment outcomes consistent with person-centered employment support plans.

**Principal Service Activities:**

- Employment support planning
- Job-seeking skills / resume development
- Job placement
- Job training/coaching
- Job follow-up services
- Building natural job supports
- CSP case service coordination
- Public Transportation training
- Vocational assessment
- Benefit planning

**Primary Funding and Referral Sources:**

- Washington County

**Types of Employment Opportunities:**

Employment outcomes are matched to person's own employment plans.

**Number of Assigned Rise Staff:** 1.0

**Referral Contact:** Becky Rother

763-792-2432  
brother@rise.org



***Program Services for  
People Who are Deaf,  
DeafBlind, or  
Hard of Hearing***

- **Sensory Program (DTH Services)**
- **Minnesota Employment Center (MEC) for People who are Deaf, DeafBlind, or Hard of Hearing**

# Sensory Program (DTH Services)

## **Program Address / Phone:**

8406 Sunset Road N.E.  
Spring Lake Park, Minnesota 55432  
763-786-8334  
Videophone: 952-232-0739  
Fax: 763-786-0008

## **Office Hours:**

Monday-Friday, 7:30 a.m. - 3:30 p.m.

Schedule and location of services  
determined by individual need

## **Program Managers:**

Krystle Kleven, 763-783-2808  
Jessi DuVall, 763-792-2423



*This Rise program is CARF-accredited*

## **Specific Eligibility Criteria:**

- People with developmental / intellectual disabilities
- People who are Deaf, DeafBlind, or Hard of Hearing
- Ages 18 and older
- People who can benefit from employment and related DTH services

## **Primary Program Purpose:**

Develop customized employment and community integration outcomes consistent with person-centered career plans

## **Principal Service Activities:**

- Career planning
- Center-based employment
- Transportation
- Job coaching
- Job development
- Community integration
- Sensory Job Placement Program
- Community-based assessment
- Benefits planning

## **Primary Funding and Referral Sources:**

- Medicaid Waiver
- County funds

Fees determined and shared at intake.

## **Transportation Options:**

- Rise vans
- Metro Mobility
- Self-arranged

## **Types of Employment Opportunities:**

Subcontract work including packaging, hand-assembly, collating. Employment outcomes are matched to person's own career goals/plans.

**Program Capacity:** 45

**Number of Assigned Rise Staff:** 10

**Referral Contact:** Jessi DuVall

763-792-2423

[jduvall@rise.org](mailto:jduvall@rise.org)

**Specific Eligibility Criteria:**

- People who are Deaf, DeafBlind, or Hard of Hearing ages 16 and older and
- Eligible for Minnesota Vocational Rehabilitation Services
- People who are Deaf, DeafBlind, or hard of hearing and already employed

**Primary Program Purpose:**

Provide comprehensive employment services leading to competitive and supported employment outcomes consistent with individualized career plans and goals.

**Principal Service Activities:**

- Communication support
- Vocational assessment
- Career exploration
- Career planning
- Job training
- Occupational communication specialist support
- Job-seeking skills / resume development
- Job development services
- School-to-career transition support
- Employer, co-worker education
- Ongoing follow-up (as per eligibility)
- Technical consultation
- Supported employment
- Benefits planning

**Primary Funding and Referral Sources:**

- Minnesota Vocational Rehabilitation Services
- Private foundations
- Minnesota VRS Supported Employment contract

Fees to be determined and shared at time of intake.

**Transportation Options:**

• Must have independent transportation options available; MEC does not provide transportation.

**Types of Employment Opportunities:**

Employment outcomes are matched to person's own career goals/plans

**Program Capacity:** 160

**Number of Assigned Rise Staff:** 15

**Referral Contact:**

Sheila Ritter: [sritter@rise.org](mailto:sritter@rise.org)

651-265-2337 VP: 651-243-3047

# Minnesota Employment Center (MEC) for People who are Deaf, DeafBlind, or Hard of Hearing

**Program Addresses / Phone:**

*Twin Cities Metro area:*

c/o Lifetrack

709 University Avenue West

St. Paul, Minnesota 55104

651-265-2337

VP: 651-243-3047

Cell/Text: 651-295-4261

Fax: 651-227-0621

*Northeastern Region:*

230 W Superior St., #400

Duluth, Minnesota 55802

651-265-2337

VP: 651-243-3047

*Southern Region:*

421 Central Avenue North, #400

Faribault, Minnesota 55021

651-265-2337

VP: 507-380-5721

*Northwestern Region:*

715 11th St. North, #103SW

Moorhead, Minnesota 56560

651-265-2337

VP: 651-243-3047

*West Central Region:*

400 1st St. South, #600

St. Cloud, Minnesota 56301

651-265-2337

VP: 651-243-3047

**Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need



This Rise program is CARF-accredited





# ***Customized Employment Services***

- **Connections for people who have Brain Injuries**
- **Transitional Services for Students with Disabilities in Chisago, Isanti, Pine, Kanabec, and Mille Lacs Counties**
- **Central Minnesota Works Re-Entry Program for Ex-Offenders**

# Connections

## **Program Address / Phone:**

8406 Sunset Road  
Spring Lake Park, Minnesota 55432  
763-786-8334 (voice and TTY)  
Fax: 763-786-0008

## **Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need

## **Associate Director:**

Danielle Oestreicher  
763-783-2813  
doestreicher@rise.org



*This Rise program is CARF-accredited*

## **Specific Eligibility Criteria:**

- People ages 18 and older with brain injuries
- Medicaid Waiver or private pay
- People who can benefit from employment and related brain injury support services

## **Primary Program Purpose:**

- Provide transitional and extended employment in an integrated setting consistent with choice and goals of people supported

## **Principal Service Activities:**

- Partnering with behavioral programming
- Activities leading to more independence
- Prevocational education and coaching
- Supported Employment
- Benefits planning
- Community job exploration
- Transportation
- Job training
- Career planning
- Subcontract development

## **Primary Funding and Referral Sources:**

- BI Waiver
- CADI Waiver
- Private pay

Fees will be discussed at intake.

## **Types of Employment Opportunities:**

Subcontract work including packaging, hand-assembly, collating. Employment outcomes are matched to person's own career goals/plans.

## **Transportation Options:**

- MTC
- Rise vans
- Metro Mobility
- Self-arranged

**Program Capacity:** 62

**Number of Assigned Rise Staff:** 5

**Referral Contact:** Danielle Oestreicher  
763-783-2813  
doestreicher@rise.org



**Specific Eligibility Criteria:**

- Youth ages 16-22 with severe emotional disabilities and developmental disabilities
- Students of SCRED, Chisago County, North Branch, Rush City, and surrounding school districts
- Participation approval by parents/guardians
- Must be independent with medication

**Primary Program Purpose:**

Provide individualized transition and career planning leading to supported employment outcomes for high school students who have disabilities and are in transition to adulthood.

**Principal Service Activities:**

- Vocational assessment
- Career planning
- Customized job training
- Adult transition planning
- Job development services
- Employer education
- Building natural job supports
- Transitional work experiences
- Job coaching
- Coordination with adult employment programs
- Job follow-up services
- Benefits planning

**Primary Funding and Referral Sources:**

- SCRED, Region 7E, Rush City, North Branch and surrounding school districts
- Minnesota Vocational Rehabilitation Services
- School contracts

Fees will be determined and shared at intake.

**Transportation Options:**

- School assisted transportation
- Transition to adult vendor options

**Types of Employment Opportunities:**

Employment outcomes are matched to person-centered career plans and service methods which emphasize natural job support strategies

**Program Capacity:** 8

**Number of Assigned Rise Staff:** 1

# **Transitional Services for Students with Disabilities - Chisago, Isanti, Pine, Kanabec, and Mille Lacs Counties**

**Program Address / Phone:**

Employment Innovations  
13265 Sylvan Avenue  
P.O. Box 336  
Lindstrom, Minnesota 55045  
651-257-2281  
Fax: 651-257-3861

**Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need

**Program Manager:**

Crystal Woolcott, 651-257-2281



*This Rise program is CARF-accredited*

# **Central Minnesota Works Re-Entry for Ex-Offenders in partnership with the Central Minnesota Re-Entry Project**

## **Program Address / Phone:**

Midtown Square  
3400 First Street North, #105  
St. Cloud, Minnesota 56303  
320-656-5608  
Fax: 320-656-5617

## **Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need

## **Program Manager:**

Maeta Burns-Penn  
651-257-2281



*This Rise program is CARF-accredited*

## **Specific Eligibility Criteria:**

- People who are underemployed or unemployed due to criminal history
- Residents of Stearns, Benton, Sherburne, and Wright Counties, ages 18 and older
- Significant criminal history

## **Primary Program Purpose:**

Develop competitive and supported employment outcomes consistent with the education, training, and career support plans of participants with significant criminal histories.

## **Principal Service Activities:**

- Career planning
- Community-based work evaluation
- Mentor development
- Job-seeking skills training
- Resume and cover letter development
- Job development services
- PASS and IRWE planning
- Job coaching / training
- Supported employment
- Career-ladder job placement
- Job follow-up services
- IPS case service coordination
- Benefits planning

## **Primary Funding and Referral Sources:**

- Minnesota Vocational Rehabilitation Services (fee for service)
- Ticket to Work
- DEED EE Basic Funding
- Otto Bremer Foundation
- Central Minnesota Re-Entry Project

Fees determined and shared at intake.

**Transportation Options:** Self-arranged

## **Types of Employment Opportunities:**

Competitive and supported employment outcomes are matched to person's own career plans.

**Program Capacity:** 45

**Number of Assigned Rise Staff:** 2

**Referral Contact:** Maeta Burns-Penn

651-257-2281

mburns-penn@rise.org



# ***Welfare-to-Work Programs***

- **Pathways for Refugees**
- **Minnesota Families Investment Program (MFIP)**

# *Pathways for Refugees*

**Program Address / Phone:**

3708 Nicollet Avenue South  
Minneapolis, Minnesota 55409  
612-872-7720  
Fax: 612-872-7679

**Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need

**Program Manager:**

Truc Pham: 612-872-7720, ext. 119  
tpham@rise.org

**Specific Eligibility Criteria:**

- Newly arrived refugees who are unemployed MFIP recipients in Hennepin and Ramsey Counties

**Primary Program Purpose:**

Provide job placement and intensive support services for MFIP recipients who are new to this country.

**Principal Service Activities:**

- Person-centered assessment
- Disability screening
- Job assessment and career planning
- Job development and training
- Job placement and support services
- Multi-lingual and multi-cultural support
- Educational and service linkages
- Benefits planning
- \* Bridging (for household items)
- \* Financial literacy training
- \* Employment workshops

**Types of Employment Opportunities:**

Employment outcomes are matched to person's own career goals/plans

**Primary Funding and Referral Sources:**

- Minnesota Department of Human Services

**Transportation Options:**

- Self-arranged
- Rise transportation

**Program Capacity:** 33 individuals

**Number of Assigned Rise Staff:** 1.25

**Referral Contact:** Mohamed Daher,  
612-872-7720, ext. 102  
mdaher@rise.org

# **Minnesota Families Investment Program (MFIP) - Hennepin County**

## **Specific Eligibility Criteria:**

- MFIP recipients in Hennepin County

## **Primary Program Purpose:**

Provide job placement and intensive support services for MFIP recipients who are unemployed and are having a difficult time re-entering the job market.

## **Principal Service Activities:**

- Person-centered participant and family assessment planning
- Financial literacy counseling and linkage with benefits
- Secondary disability screening
- Job assessment and career planning
- Job development and training
- On-site job coaching
- Ongoing supported employment
- Intensive follow-up services to stabilize job retention
- Service linkages with child care, affordable housing and transportation providers
- Educational linkages with ESL programs, high school diploma or GED programs, post-secondary education information, and other self-improvement and career-enhancing educational opportunities
- Service linkages with substance abuse and mental health providers, including CD assessments, treatment, and aftercare counseling.
- Bilingual communication
- Service linkages with welfare-to-work services
- Benefits planning
- \* Bridging (for household items)
- \* Financial literacy training
- \* Employment workshops

## **Types of Employment Opportunities:**

Employment outcomes are matched to person's own career goals/plans

## **Primary Funding and Referral Sources:**

- Hennepin County

## **Transportation Options:**

- Self-arranged
- Temporary transportation assistance

**Program Capacity:** 590

**Number of Assigned Rise Staff:** 9

## **Program Address / Phone:**

3708 Nicollet Avenue South  
Minneapolis, Minnesota 55409  
612-872-7720  
Fax: 612-872-7679

## **Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need

## **Program Manager:**

Truc Pham: 612-872-7720, ext. 119  
tpham@rise.org





# ***Non-Vocational Programs***

- **Adult Rehabilitative Mental Health Services (ARMHS)**
- **Mental Health and Housing Support Services - East Central Minnesota (Region 7E)**
- **Adult Day Programs -- 5 Locations:**
  - \* **Coon Rapids**
  - \* **Fridley**
  - \* **Maplewood**
  - \* **Mounds View**
  - \* **New Brighton**
- **Art Speaks**

# Adult Rehabilitative Mental Health Services (ARMHS)

## **In Anoka County:**

Becky Rother  
763-792-2432  
brother@rise.org

## **In Region 7E**

**(Pine, Kanabec, Chisago, Isanti,  
and Mille Lacs Counties) and**

## **In Region 7W**

**(Stearns, Benton, Sherburne,  
and Wright Counties):**

Amy Carter  
320-983-2684  
acarter@rise.org

## **Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services  
determined by individual need

## **Specific Eligibility Criteria:**

- Primary diagnosis of a serious mental illness
- Be 18 years and older
- Have Medical Assistance (MA) or Prepaid Medical Assistance (PMAP) coverage

## **Primary Program Purpose:**

Promote independent living and help reduce the risk of relapse and mental health hospitalizations for people with mental illnesses. Will develop a personalized plan to help guide person toward individual specific objectives and goals.

## **Principal Service Activities:**

- Interpersonal communication skills
- Community resources use and integration skills
- Relapse prevention skills
- Crisis planning/symptom management
- Developing transportation skills
- Independent living skills
- Household management skills
- Healthy lifestyle skills and practices
- Medication education
- Mental illness symptom management, relapse prevention
- Transition to community living skills
- Employment-related skills
- Transition to community living

## **Services provided at:**

- Your home
- Community location
- Other's home
- Rise office

## **Primary Funding and Referral Sources: -**

- Medical Assistance or Pre-Purchased Medical Assistance Program
- County of residence
- Self-referral
- IPS partners
- Other team member

Fees will be determined and shared at intake.

## **Transportation Options:**

- Self-arranged

**Program Capacity:** 75

**Number of Assigned Rise Staff:** 4



**Specific Eligibility Criteria:**

- People who have a serious mental illness / psychiatric disability
- Resident of Isanti, Pine, Kanabec, Chisago, or Mille Lacs County
- Be able to live independently in the community without supervision, but with support services

**Primary Program Purpose:**

Assist people in making a smooth transition into living more independently in the community through transitional housing and support services.

**Principal Service Activities:**

- Transitional housing:
  - Shared living arrangement for up to two years
  - Meet with Rise staff twice a week
  - Must be involved with at least 20 hours of daytime commitments such as work, school, MH programs
- Independent Living Skills training in areas such as:
  - Budgeting, hygiene, shopping, meal planning, crisis resolution, recreation, etc.
- Housing support services in areas such as:
  - Landlord dispute resolution, advocacy, finding long-term affordable housing, etc.
- Rental subsidy programs:
  - Limited to \$200 per month for a 12-month period
  - Must establish plans for once subsidy has ended
- Benefits planning

**Primary Funding and Referral Sources:**

- Region 7E Adult Mental Health Initiative
- MHFA grant
- FHPAP funds
- HSASMI funds

Fees will be determined and shared at intake.

**Transportation Options:**

- Self-arranged
- MHFA grant
- Heartland

**Program Capacity:** 62

**Number of Assigned Rise Staff:** 3.25

# **Mental Health and Housing Support Services - East Central & Central Minnesota only**

**Program Address / Phone:**

Midtown Square  
3400 First Street North, #105  
St. Cloud, Minnesota 56303  
320-656-5608  
Fax: 320-656-5617

13265 Sylvan Avenue  
P.O. Box 336  
Lindstrom, Minnesota 55045  
651-257-2281  
Fax: 651-257-3861

110 Second Street NW  
PO Box 33  
Milaca, Minnesota 56353  
320-983-2684  
fax: 320-983-2964

**Office Hours:**

Monday-Friday, 8 a.m. - 4:30 p.m.

Schedule and location of services determined by individual need

**Program Manager:**

Amy Carter  
320-983-2684  
acarter@rise.org

# Adult Day Program - Coon Rapids

## Emma B. Howe Northtown Family YMCA

8950 Springbrook Drive  
Coon Rapids, Minnesota 55433  
763-717-1831  
Fax: 763-786-0008

### **Program Hours:**

Monday-Friday, 7 a.m. - 3 p.m.

Schedule and location of services  
determined by individual need

### **Service Team Leader**

Val Gauster: 763-445-1871  
vgauster@rise.org



*This Rise program is CARF-accredited*

### **Specific Eligibility Criteria:**

- Resident of Anoka County or resident of other county via host contract
- People with intellectual and physical disabilities
- Ages 18 and over

### **Primary Program Purpose:**

Designed to meet the needs and interests of adults who no longer want to work full time, but would still enjoy staying active and a vital part of their community.

### **Principal Service Activities:**

- Recreational, social and creative activities, arts and crafts, cooking, educational groups, games, reading and discussion groups
- Fitness activities, structured exercise program
- Volunteer community service projects
- Local community activities
- Art therapy and music
- Medication administration
- YMCA classes and swimming, as available

### **Primary Funding and Referral Sources:**

- Medicaid Waivers
- MSHO
- Veterans Administration
- Self-pay
- Worker's Compensation

Fees will be determined and shared at intake.

### **Transportation Options:**

- Rise transportation
- MTC
- Anoka County Traveler
- Metro Mobility
- Self-arranged

**Program Capacity:** 21

**Number of Assigned Rise Staff:** 3-4

### **Program Manager Referral Contact:**

Judy Andersen  
763-567-0626  
jandersen@rise.org

# **Adult Day Program - Fridley**

## **Specific Eligibility Criteria:**

- Resident of Anoka County or resident of other county via host contract
- People with brain injuries or other physical disability (e.g., multiple sclerosis, arthritis, etc.)
- Ages 18 and over

## **Primary Program Purpose:**

Designed to meet the needs and interests of adults who no longer want to work full time, but would still enjoy staying active and a vital part of their community.

## **Principal Service Activities:**

- Recreational, social and creative activities, arts and crafts, cooking, educational groups, games, reading and discussion groups
- Fitness activities, structured exercise program
- Volunteer community service projects
- Volunteer opportunities at Fridley Community Center Daycare
- Local community activities
- Opportunities to participate in senior center activities
- Art therapy and music
- YMCA classes and swimming, as available
- Medication administration
- Certified brain injury specialists on staff

## **Primary Funding and Referral Sources:**

- Medicaid Waivers
- MSHO
- Veterans Administration
- Self-pay
- Worker's Compensation

Fees will be determined and shared at intake.

## **Transportation Options:**

- MTC
- Anoka County Traveler
- Metro Mobility
- Self-arranged

**Program Capacity:** 16

**Number of Assigned Rise Staff:** 3-4

## **Program Manager Referral Contact:**

Judy Andersen, 763-567-0626  
jandersen@rise.org

## **Fridley Community Center.**

6085 - N.E. 7th Street  
Fridley, Minnesota 55432  
763-286-8634  
Fax: 763-786-0008

## **Program Hours:**

Monday-Friday, 9 a.m. - 3 p.m.

Schedule and location of services determined by individual need

## **Service Team Leader**

Lisa Heffner: 651-210-4394  
lheffner@rise.org

# Adult Day Program - Maplewood

## Maplewood Community Center / YMCA.

2100 White Bear Avenue  
Maplewood, Minnesota 55109  
651-207-4519  
Fax: 763-786-0008

### **Program Hours:**

Monday-Friday, 9 a.m. - 3 p.m.

Schedule and location of services  
determined by individual need

### **Service Team Leader**

Lisa Heffner: 651-210-4394  
lheffner@rise.org

### **Specific Eligibility Criteria:**

- Resident of Ramsey County or resident of other county via host contract
- People with brain injuries or other physical disability (e.g., multiple sclerosis, arthritis, etc.)
- Ages 18 and over

### **Primary Program Purpose:**

Designed to meet the needs and interests of adults who no longer want to work full time, but would still enjoy staying active and a vital part of their community.

### **Principal Service Activities:**

- Recreational, social and creative activities, arts and crafts, cooking, educational groups, games, reading, and discussion groups
- Fitness activities, structured exercise program
- Volunteer community service projects
- Local community activities
- Art therapy and music
- Medication administration
- Certified brain injury specialists on staff
- YMCA classes and swimming, as available
- Certified brain injury specialists on staff

### **Primary Funding and Referral Sources:**

- Medicaid Waivers
- MSHO
- Veterans Administration
- Self-pay
- Worker's Compensation

Fees will be determined and shared at intake.

### **Transportation Options:**

- MTC
- Metro Mobility
- Self-arranged

**Program Capacity:** 15

**Number of Assigned Rise Staff:** 2-3

### **Program Manager Referral Contact:**

Judy Andersen  
763-567-0626  
jandersen@rise.org

**Specific Eligibility Criteria:**

- Resident of Ramsey County or resident of other county via host contract
- People with intellectual / physical disabilities
- Ages 18 and over

**Primary Program Purpose:**

Designed to meet the needs and interests of adults who no longer want to work full time, but would still enjoy staying active and a vital part of their community.

**Principal Service Activities:**

- Recreational, social and creative activities, arts and crafts, cooking, educational groups, games, reading and discussion groups
- Fitness activities, structured exercise program
- Volunteer community service projects
- Local community activities
- Art therapy and music
- Medication administration
- YMCA classes and swimming, as available

**Primary Funding and Referral Sources:**

- Medicaid Waivers
- MSHO
- Veterans Administration
- Self-pay
- Worker's Compensation

Fees will be determined and shared at intake.

**Transportation Options:**

- Rise transportation
- MTC
- Metro Mobility
- Self-arranged

**Program Capacity:** 13

**Number of Assigned Rise Staff:** 3-4

**Program Manager Referral Contact:**

Judy Andersen  
763-567-0626  
jandersen@rise.org

# Adult Day Program - Mounds View

**Mounds View Community Center /  
YMCA**

5394 Edgewood Drive  
Mounds View, Minnesota 55112  
763-777-8753  
Fax: 763-786-0008

**Program Hours:**

Monday-Friday, 7 a.m. - 3 p.m.

Schedule and location of services  
determined by individual need

**Service Team Leader**

Val Gauster: 763-445-1871  
vtorrez@rise.org



*This Rise program is CARF-accredited*

# **Adult Day Program - New Brighton (Coming Fall 2018)**

**New Brighton Community Center**  
400 - 10th Street N.W.  
New Brighton, Minnesota 55112  
Fax: 763-786-0008

## ***Program Hours:***

Monday-Friday, 7 a.m. - 3 p.m.

Schedule and location of services  
determined by individual need

## ***Service Team Leader***

Kim Sorenson: 763-234-9431  
ksorenson@rise.org

## ***Specific Eligibility Criteria:***

- Resident of Ramsey County or resident of other county via host contract
- People with intellectual / physical disabilities
- Ages 18 and over

## ***Primary Program Purpose:***

Designed to meet the needs and interests of adults who no longer want to work full time, but would still enjoy staying active and a vital part of their community.

## ***Principal Service Activities:***

- Recreational, social and creative activities, arts and crafts, cooking, educational groups, games, reading and discussion groups
- Fitness activities, structured exercise program
- Volunteer community service projects
- Local community activities
- Art therapy
- Medication administration
- New Brighton Community Center class, as available

## ***Primary Funding and Referral Sources:***

- Medicaid Waivers
- MSHO
- Veterans Administration
- Self-pay
- Worker's Compensation

Fees will be determined and shared at intake.

## ***Transportation Options:***

- Rise transportation
- MTC
- Metro Mobility
- Self-arranged

***Program Capacity:*** 13

***Number of Assigned Rise Staff:*** 3-4

## ***Program Manager Referral Contact:***

Judy Andersen  
763-567-0626  
jandersen@rise.org

***Specific Eligibility Criteria***

Everyone served in Rise’s Day Training and Habilitation and Adult Day Programs is offered the opportunity to participate in Art Speaks; no special funding or referral are required.

***Primary Program Purpose:***

Complements other therapeutic and habilitative services people receive in DTH programs. Rise’s art therapist guides and encourages people to “find their voice” through art in a wide range of media.

Creating art helps foster self-esteem, promotes self-regulation and relaxation, reduces anxiety, increases independence, and develops problem-solving and decision-making skills.

***Principal Service Activities:***

- Individual and group art projects through many media -- paint, sculpture, chalk, etc.
- Opportunity to exhibit in public, private, and corporate settings throughout the Twin Cities
- Opportunity to sell one’s art pieces

***Program Hours:***

Varies by Rise DTH location

***Primary Funding and Referral Sources:***

- Included in DTH funding

***Number of Assigned Rise Staff:*** 1

***Art Therapist***

Stacy Gross  
763-717-1831  
sgross@rise.org

# ***Art Speaks - Finding one’s voice through art***

***Offered at all Rise Day  
Training and  
Habilitation and Adult  
Day Program locations***